

Ref: FOI/CAD/ID 3830

Please reply to:
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Trust Management
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Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to audio-visual translation services.

- 1. Select type of health care provider*
- 2. Select type(s) of population treated at the hospital/clinic*
- 3. Does your institution produce or contribute to provide patients with audio-visual content (e.g., contraception campaign videos, documentaries, etc.)?*
- 4. Does your institution produce or take part in any of the following?*
- 5. How is that audio-visual content adapted for patients at a disadvantage? Select as many options as needed.*
- 6. Who carries out this type of tasks? Select as many options as needed.*
- 7. Which of the following practitioners collaborate with your institution? Select as many as needed.*
- 8. What is the name of your institution?*

1. Acute NHS Trust/ public institution.
2. All "types of population"
3. Maidstone and Tunbridge Wells NHS Trust does not produce or contribute to AV content.
4. Website for patient use and information
5. Since June 2016 we have not adapted any AV content using our translation service.
6. Not applicable.
7. The Trust use Capita to provide translation services.
8. Maidstone and Tunbridge Wells NHS Trust