Maidstone and **WES**Tunbridge Wells

NHS Trust

Please reply to: FOI Administrator Trust Management Maidstone Hospital

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Ref: FOI/CAD/ID 3592

11 November 2016

Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Delayed discharges.

In two of the questions we ask for information collected on 28th September, 2016. This date has been chosen because it is the most recent data collection day for NHS England.

When giving reasons for the delay in discharging a patient, please chose one of the ten categories used by NHS England – awaiting completion of assessment, awaiting public funding, awaiting further non-acute NHS care, awaiting residential home placement or availability, awaiting care package in own home, awaiting community equipment and adaptations, patient or family choice, disputes or housing.

If you record it differently please supply information using the official categories for your nation.

1) Please state the five longest delays (in days) which patients who were ready for discharge, have had before they were able to leave the hospital during the period 1st April 2014 to 31st September 2016.

For each of these delayed discharges, please state:

- The age of the person concerned.
- ii) The original reason for admission to hospital.
- iii) The reason for the delayed discharge.
- iv) The date on which the patient was ready for discharge.
- v) The date on which they were in fact discharged.
- 2) Please state how many patients, who were ready for discharge, had to wait 28 days or more to leave the hospital.

Please break these figures down by the cause of the delay.

Please provide this information for the following financial years:

- i) 2014/15
- ii) 2015/16
- iii) 2016/17 to date
- 3) On the day of the 28th September 2016, please state:

- i) The five longest waits in days that patients ready for discharge had had as of this date.
- ii) For each of these waits, please state the age of the person concerned and the reason for their admission.
- iii) For each of these waits, please state the reason for the delay.
- 4) Please state how much your trust spent on delayed discharges in each of the following financial years.
 - i) 2011/12
 - ii) 2012/13
 - iii) 2013/14
 - iv) 2014/15
 - v) 2015/16
 - vi) 2016/17 to date.
 - 5)
 - i) On the 28th September 2016, how many of your acute beds were occupied by people who were ready for discharge?
 - ii) What proportion of your overall number of acute beds were being used by people who were ready for discharge?
 - iii) Have you had to open extra transitional, reablement or similar beds to meet the additional demand caused by delayed discharges?
 - iv) If yes, please state how many beds and the cost of providing these.

Please note:

- The Trust uses codes Di and Dii for 'Awaiting Residential Home' and 'Awaiting Nursing Home' respectively, so you may wish to amalgamate these figures for your needs.
- The Trust collects delayed transfer of care data as a snapshot on Thursdays and then extrapolates the data for the week.

1) Five longest delays in the period 1 April 2014 – 30 September 2016

Patient Age	Reason for Admission	Reason Delayed - Code	Reason Delayed - Description	Date Ready for Discharge	Date Discharged
89	EMERGENCY CASUALTY	Dii	Awaiting Nursing Home	15/02/2016	18/08/2016
65	DIRECT ACCESS	Dii	Awaiting Nursing Home	07/03/2016	20/06/2016
68	EMERGENCY CASUALTY	Di	Awaiting Residential Home	05/02/2016	13/05/2016
91	TRANSFER HOSPITAL	G	Patient or Family Choice	01/02/2016	09/05/2016
50	EMERGENCY CASUALTY	I	Housing	07/09/2015	11/12/2015

2) Number of patients waiting 28 days or more to leave hospital

Year	A - Awaiting Assessment	B - Awaiting Public Funding	C - Awaiting Further Non- Acute NHS Care	Di - Awaiting Residential Home	Dii - Awaiting Nursing Home	E - Awaiting Care Package	F - Awaiting Community Adoptions	G - Patient or Family Choice	I - Housing	Grand Total
2014/15	5	1	6	1	6	2		16		37
2015/16	2		4	11	37	7	3	24	4	92
April-Sept 2016		1	1	10	26	11	1	7		57

Please note:

- a) Within each year the figures represent the number of patients. If the reason for the delay has changed during the course of the wait then the patient has been categorized according to the latest reason, i.e. the reason closest to discharge.
- b) A small number of patients' delays overlap the year boundaries and these patients will have been counted separately in each year they were waiting.
- 3) Five longest delays on Thursday 29th September 2016

Days Waiting	Patient Age	Reason for Admission	Reason Delayed - Code	Reason Delayed - Description
73	88	EMERGENCY CASUALTY	Di	Awaiting Residential Home
67	84	EMERGENCY CASUALTY	Е	Awaiting Care Package
52	73	EMERGENCY-G.P.	Е	Awaiting Care Package
52	98	EMERGENCY CASUALTY	Di	Awaiting Residential Home
52	82	EMERGENCY-OTHER	Di	Awaiting Residential Home

Please note: delayed transfer of care data is collected on Thursdays within this Trust

4) Number of bed days lost multiplied by the cost of 1 bed day

Item	Year	Bed	Bed	Cost per Day	Total Cost
		Weeks	Days	£	£
i	2011/12	517	3,619	not available	
ii	2012/13			306	
		1,212	8,484		2,596,104
iii	2013/14			289	
		1,047	7,329		2,118,081
iv	2014/15			313	
		1,389	9,723		3,043,299
٧	2015/16			290	
		2,168	15,176		4,401,040
vi	April -Sept			300*	
	2016	1,193	8,351		2,505,300

^{*2016/17} cost per day is an estimate (calculated from the previous 4 years)

5 i) Delayed transfers of care data is collected on Thursdays so the following data relates to Thursday 29th September 2016:

105 beds occupied by patients medically fit for discharge (MFFD) of which 58 beds occupied by delayed transfers of care

5 ii) Weekly figures are provided for the week ending Sunday 2nd October 2016

Total number of occupied bed days in the week = 5,619

Medically Fit For Discharge (MFFD):

Number of bed days lost in the week = 771. Percentage beds used by MFFD = 13.7%

Delayed Transfers of Care:

Number of bed days lost in the week = 406. Percentage beds used by DTOC = 7.2%

5 iii) Yes, there were escalated beds on Thursday 29th September 2016.

5 iv) There were 49 escalated beds. Cost: $49 \times £300^* = £14,700$