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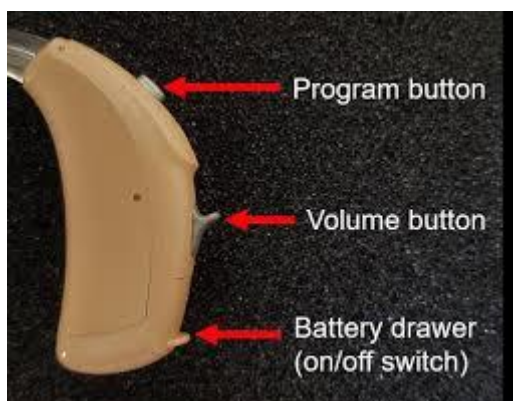
HEARING AID PATIENT INFORMATION:

Hearing aid models:

You will have received any of these three models:

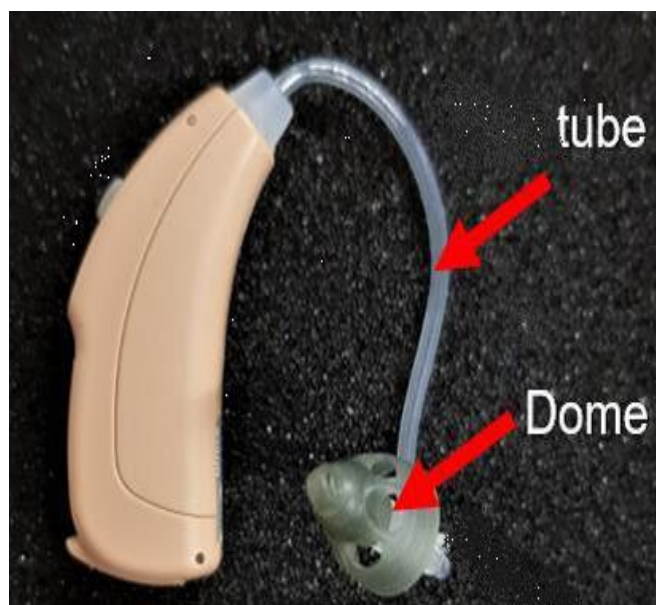
Phonak Auto M or SP

Phonak Auto Micro



To which have been attached a tube and dome of appropriate size:

Small/Medium/Large



Identifying the Left and right hearing aid:



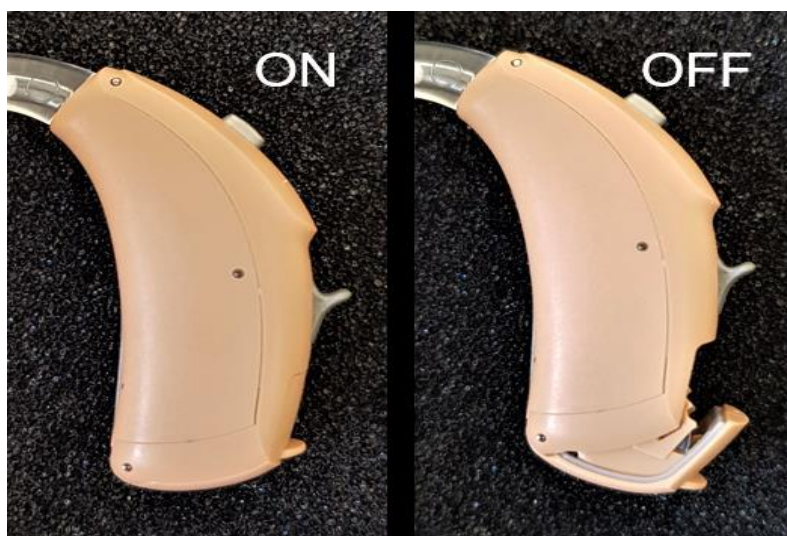
Positioned at the battery drawer hinge is either a red or blue dot; if you find it difficult to tell these apart, please tell us as we can suggest alternative identification markers

Turning the hearing aid on and off:

Close the battery drawer to turn the hearing aid on

Open the battery drawer to turn the hearing aid off

Remember to open the battery drawer when the aid is not in use as this conserves the battery



Volume control:

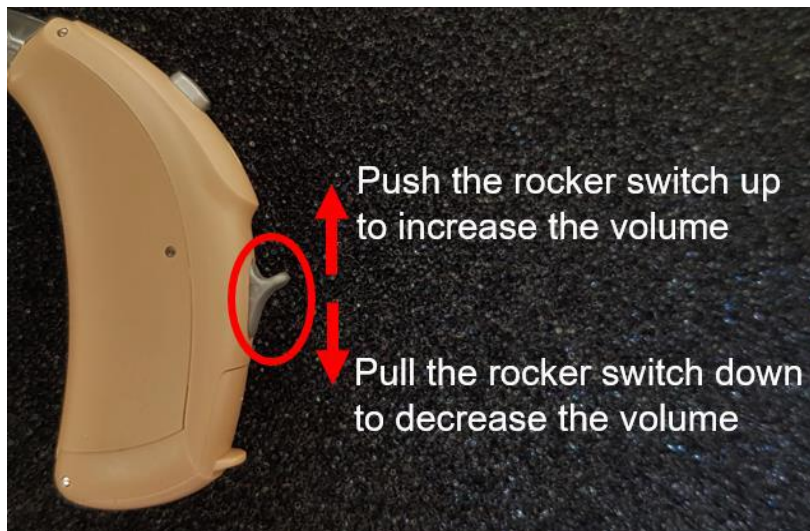
Your hearing aids have been set up with either a manual volume control or as fully automatic whereby the aid automatically adjusts in response to the environment

If your hearing aid(s) have been set up with a manual control YES/NO

Use the rocker switch to adjust the volume.

Your hearing aid(s) have a volume range ofsteps.

Your hearing aid(s) will always switch on at the middle volume level



Your right and left aids are wirelessly linked so that changing the volume on one side will automatically change the other

Changing the battery:

These come in packs of six and are taken out from a flap found at the back of the packet. They last about a week to ten days on average. When the aid starts to beep without prompting, the battery is reaching the end of its usefulness and will cease to function soon after. It may be useful to keep a note of when you last changed it so that you can carry a spare set about your person if you're going anywhere around the time you're expecting it to cut out.



Front



Back

Auto M and Auto SP aids require size 13 battery which has orange stickers. Remove the sticker from the positive side of the new battery. This side will be shiny and be engraved with four dimples and a plus sign. Holding the aid upright, insert the battery with the positive side to the left.



Changing the battery:

These come in packs of six and are taken out from a flap found at the back of the packet. They last about a week to ten days on average. When the aid starts to beep without prompting, the battery is reaching the end of its usefulness and will cease to function soon after. It may be useful to keep a note of when you last changed it so that you can carry a spare set about your person if you're going anywhere around the time you're expecting it to cut out.



Front



Back

Auto Micro aids require a size 312 battery which has a brown sticker. Remove the sticker from the positive side of the new battery. This side will be shiny and be engraved with four dimples and a plus sign. Place the hearing aid on flat surface and insert the battery with positive side facing upward.



Battery with positive side facing upward.

Hearing Aid Programs:

Your hearing aid(s) has been set up with different programs: YES / NO



Scroll through the programmes with a single push of the topmost button on the aid. Each push changes the programme one step at a time. When you reach the final programme, the next push will restore the aid back to the first. The number of beeps you hear each time will correspond to the number of the programme that you are moving on to.

Your hearing aid(s) will switch on in Automatic Program. You have been provided with one or more additional programs.

Your hearing aid(s) has the following programs:

- | | |
|-------------------------|-----------|
| Automatic Program | 'Tune'. |
| Program 1 | '1 beep' |
| Program 2 | '2 beeps' |
| Program 3 | '3 beeps' |

Cleaning your aid and the tube fitting:

When removing your aid at the end of the day, wipe the dome carefully with a damp cloth or a non-fragranced facial wipe or baby wipe. These are also useful if the aid itself has become grubby but do ensure to not get it properly wet.

If there is any wax blocking the tubing or dome, you can detach the tubing by unscrewing it anticlockwise at the top where it is joined to the aid and thread a cleaning wire through the tubing. Cleaning wires are provided as part of your kit along with spare tubes and domes.



Detach the tube from the aid by unscrewing it



Thread the wire through the tube to unblock it



Re-screw the tube to the top of the aid