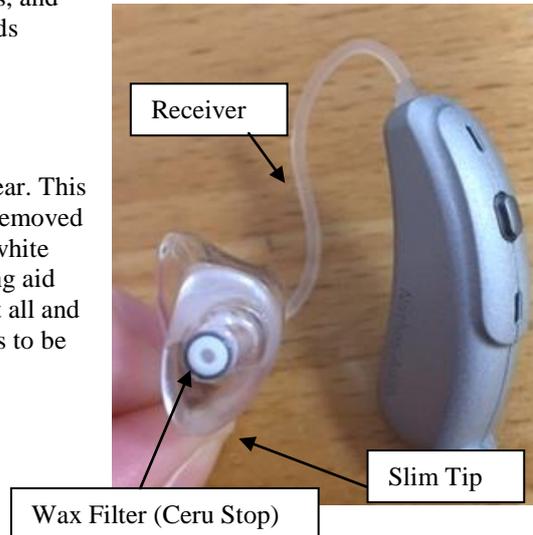


CUSTOM MADE RECEIVER SLIM TIP/C-SHELL CARE AND CLEANING INSTRUCTIONS

Hearing aids are easily blocked by wax or dry skin flakes, and this can stop them working completely, or impede the aids function. Because of this the hearing aids need regular maintenance to keep them working at their best.

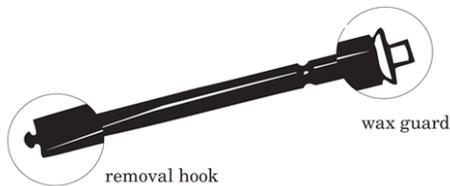
Cleaning the Slim Tip

The Slim Tip is the name of the piece that goes into the ear. This should be wiped over with a tissue or damp cloth when removed from the ear. In the centre of the mould there is a small white filter. This prevents wax entering the centre of the hearing aid and needs to be clear. If this filter seems to be blocked at all and wiping it over is not sufficient to unblock it, then it needs to be changed.

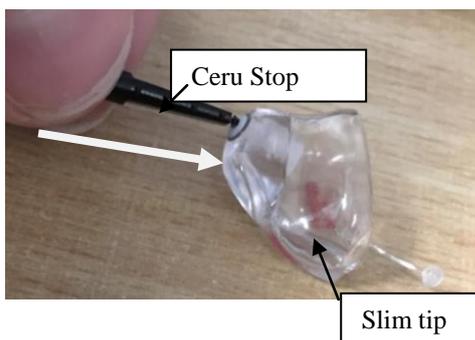


Changing the filters (wax guards)

If you have been unable to remove the wax from the mould, then the filter needs to be replaced.



You would have been given some replacement filters in your appointment. These filters are called Ceru stops. The image to the left is a Ceru stop. One end has a small removal hook on it and the other a new replacement wax filter.



1. The black end of the Ceru stop needs to be placed in the centre of the white filter on your slim tip. Holding the slim tip in one hand and the ceru stop in the other. Push the ceru stop in the centre gently and remove in a straight motion.

2. Once the Ceru stop has been removed you need to use the other end of the Ceru stop (with the new wax guard on) to replace the one you have just removed.

3. This is then pushed into the whole at the end of the slim tip until it is firmly in place. The Ceru stop is then gently pulled out and the filter has been successfully changed.

Replacement filters are available from the Maidstone Audiology department.

If you have any problems replacing this, please contact Maidstone Audiology (01622 226198, MTW-TR.Audiology@nhs.net)