

C-SHELL SP AND UP CARE AND CLEANING INSTRUCTIONS

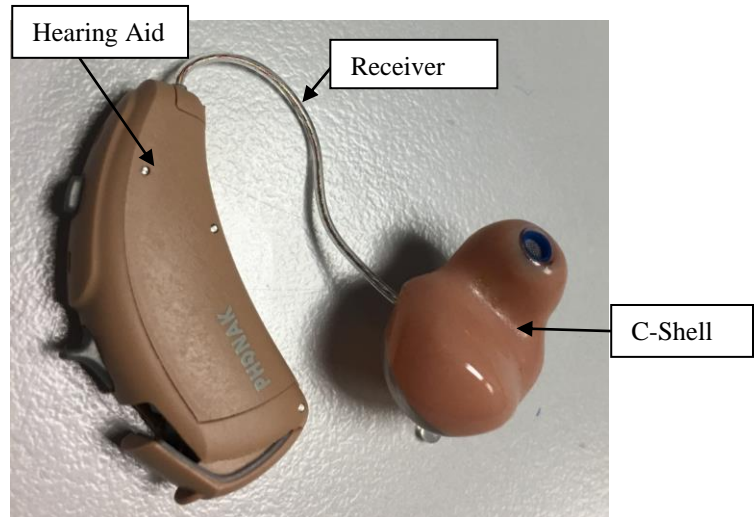
Hearing aids are easily blocked by wax or dry skin flakes, and this can stop them working completely, or impede the aids function. Because of this the hearing aids need regular maintenance to keep them working at their best.

Cleaning the Mould

The mould is the name of the piece that goes into the ear. This should be wiped over with a tissue or damp cloth when removed from the ear. In the centre there is a white wax filter. If this filter seems to be blocked at all and wiping it over is not sufficient to unblock it, then it needs to be changed.

Changing the Wax Guards

If you have been unable to remove the wax from the mould, then the wax guard will need to be replaced. You will have been provided some spare wax guards during your appointment.



Please hold the C-Shell securely when cleaning it and be gentle with the wire as this can become damaged if the C-Shell is twisted or moved about forcefully.



1. Firstly, you need to use the end of the tool with the screw to remove the wax guard from the end of the C-Shell (see diagram below).



2. Once you have removed the filter you then need to use the other end of tool to select a new filter from the wheel.



3. This is then pushed into the hole at the end of the C-Shell until it is firmly in place.



4. Gently pulled out and the tool and the wax guard has been successfully changed. Please dispose of the used wax guard.

Replacement wax guards are available from the Maidstone Audiology department.

If you have any problems replacing this, please contact Maidstone Audiology (01622 226198, MTW-TR.Audiology@nhs.net)