

Ref: FOI/GS/ID 6975

Please reply to:
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Trust Management
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www.mtw.nhs.uk

23 September 2021

Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to payment systems.

You asked:

- 1. What ERP system does your organisation currently use (e.g. SAP / Oracle / Sage)?*
- 2. What bacs software do you use (e.g. Bottomline PTX / Finastra / PayGate)?*
- 3. Do you use a NHS Shared Service Provider?*
- 4. Which NHS Shared Service Provider do you use?*
- 5. How long is your current bacs/Shared Service solution contract for, when did it start and when is it due to expire (please include in addition any extensions viable in the contract)?*
- 6. When the current bacs/Shared Service software contract is due to finish would you (if not already) consider using another solution?*
- 7. What is the value of the bacs/Shared Service software contract?*
- 8. Are you undergoing/planning a financial transformation project? (e.g. New ERP/Bacs system)*
- 9. What is your annual revenue?*
- 10. With whom does the organisation hold its primary bank account?*
- 11. What payments types does the organisation use? (e.g. Bacs (Direct Credit), Direct Debit, Faster Payments, etc.).*
- 12. What is the number of employees in the organisation?*
- 13. Who is the person responsible for the ERP system - please provide full name, title and contact information (if possible)*
- 14. Who is the person responsible for the Bacs software system - please provide full name, title and contact information (if possible)*

Trust response:

1. Integra
2. Part of same Integra package

3. No
4. Not applicable
5. Feb 2019 to Feb 2024
6. Only if we change main finance system
7. Not applicable
8. No
9. £578m
10. National Westminster Bank
11. BACS, DD, Faster Payments, CHAPS, Cheques
12. 7026 wte
13. Head of Finance Systems. Further information can be found on our website <https://www.mtw.nhs.uk/about-us/our-quality-story/finance/>
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