

Ref: FOI/GS/ID 6728

Please reply to:
FOI Administrator
Trust Management
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www.mtw.nhs.uk

10 August 2021

Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to outsourced tele-radiology reporting services.

You asked:

1. *Does the Trust make use of outsourced tele-radiology reporting services for either overnight on-call (emergency) or routine radiology reporting (or both)?*
2. *If you do make use of tele-radiology reporting, please provide the names of the providers of each service (on-call and elective)?*
3. *If you do make use of tele-radiology reporting services, please provide the annual volumes for both 2019 and for 2020 sent to each provider, broken into the following:*
 - a. *Overnight on-call*
 - b. *Elective Reporting (MRI, CT)*
 - c. *Plain Film Reporting*
 - d. *Split into each hospital within the Trust*
4. *Start date, duration and end date of any contracts with tele-radiology providers?*
5. *Was the contract procured via a framework (direct award, which framework?), mini-tender, or ITT procurement process?*
6. *Who is the senior officer (outside of procurement) responsible for this contract?*

Trust response:

1. Yes
2. TMC
- 3.
- a. 5697
- b. 6411 MRI, 4971 CT

- c. 0
- d. Data not available at this time
- 4. 2019 - 2023
- 5. Direct award
- 6. Radiology General Manager. This role falls under the Diagnostics & Clinical Support Services Directorate. Maidstone & Tunbridge Wells NHS Trust receives a number of requests for details relating to the professional lives of our staff from private individuals and organisations, some of whom are involved in recruitment and marketing. We are aware that approaches from some of these organisations, as a result of any disclosure on our part, may lead to damage and distress to individuals whose roles and responsibilities would not normally be public facing or a level where the expectation would be that this information should be in the public domain. On very rare occasions it might be considered in the public interest to disclose some information but in such cases the views of the individual staff concerned is always sought.

The Trust has therefore decided that in future all such requests will normally be refused using the limitations available under Section 10 and Section 11 of the Data Protection Act 1998.

The information you have requested is therefore exempt under Section 40 of the Freedom of Information Act 2000.

The Trust follows guidance issued by the Information Commissioner's Office on the disclosure of personal data including direct contact details.

Information relating to staff that is not currently publicly available on our website will not be released under Freedom of Information Act 2000 Section 40(2) (personal information) as it relates to the personal information of employees.

The Trust Executive structure chart is available on the Trust website www.mtw.nhs.uk and details of our Clinically Led Organisation can be found on the trust website using the following link: <https://www.mtw.nhs.uk/about-us/our-quality-story/clinically-led-organisation/>

Alternatively, from our website home page, click the About Us Tab, then the Clinically-led Organisation tab where you will find all the information.