

Ref: FOI/GS/ID 6371

**Please reply to:**  
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[www.mtw.nhs.uk](http://www.mtw.nhs.uk)

19 April 2021

## **Freedom of Information Act 2000**

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Rostering.

*You asked:*

1. *What is the name of your rostering supplier?*
2. *What is the contract start date for your rostering supplier?*
3. *What is the contract end date for your rostering supplier?*
4. *What was the annual cost of your rostering supplier for the financial year 19/20 (April 2019 - March 2020)?*
5. *Are there any exit costs incurred for changing rostering supplier? If yes, please state the exit cost*
6. *What framework was used to procure the supplier?*
7. *What percentage of workforce are rostered on the system?*
8. *Can staff self-roster on your platform? Self rostering is when a staff member can sign up to shifts and choose their own work schedules themselves*
9. *What percentage of rostered shifts are 'self-rostered'?*
10. *Does your rostering solution allow for automatic generation of rosters?*
11. *How is the rostering system hosted?*
  - a. *On-premise*
  - b. *Supplier Private Cloud*
  - c. *Microsoft Azure*
  - d. *Amazon Web Services (AWS)*
12. *Are Application Programming Interfaces (API's) offered as part of the standard service/solution (included in the standard cost of the supplier) with your rostering supplier or are they offered at an additional cost?*
13. *If this is offered at an additional cost, what is the annual cost for API's from your Rostering Supplier?*

14. *If your Rostering system offers API's can you confirm that it supports the NHS Digital Data Model 4 for interoperability between rostering and bank management systems? The NHS Digital Data model 4 is a fundamental requirement of 'Interoperability' meaning the ability of computer systems or software to exchange data. The NHS Digital Data model 4 ensures all systems and components use a common, open data standard that is vendor neutral and can be accessed by all systems (and suppliers) to pass data around the system.*

15. *If your Rostering system does not currently support NHS Digital Data Model 4, which year/quarter have they indicated they will support the NHS Digital Data Model 4 by?*

16. *Does your rostering system integrate with Electronic Staff Record (ESR)?*

17. *What other third-party systems does your rostering system integrate with?*

Trust response:

1. Allocate

2. 25/08/2018

3. 25/08/2022

4. The Trust is applying Section 43(2) FOIA which provides an exemption from disclosure of further detailed information which would or would be likely to, prejudice the commercial interests of any person (including the public authority holding it). This is a qualified exemption, and is therefore subject to the public interest test.

The Trust believes that the information requested is of an amount which may identify the items or services provided which would be likely to damage the company's ability to win new business opportunities for their services and products and to perform them within a commercially competitive market.

The Trust has concluded that the public interest in maintaining the exemption, and therefore protecting the commercial interests of the suppliers and preserving its ability to compete fairly in a commercial market, outweighs the public interest in disclosure in this case.

Supplier Transactions

All NHS bodies are required to publish details of individual invoices and transactions that are over £25,000. This is in response to guidance from HM Treasury which sets out the scope of the data. Details can be found on our website using the following link: [www.mtw.nhs.uk/about-us/our-quality-story/finance/](http://www.mtw.nhs.uk/about-us/our-quality-story/finance/)

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6. SoftCat

7. Unable to answer – all AfC staff are rostered, medical units currently being rolled out

8. Yes

9. Unable to answer currently

10. Yes, as long as individual patterns are specified

11.

d. Yes

12. Yes

13. Not applicable

14. Yes

15. Not applicable

16. Yes

17. Allocate suite (eRota, eJobPlan, Bank Staff, Medic Appraisal, 247Time)