

Ref: FOI/GS/ID 6625

**Please reply to:**  
FOI Administrator  
Trust Management  
Maidstone Hospital  
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ME16 9QQ  
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[www.mtw.nhs.uk](http://www.mtw.nhs.uk)

07 April 2021

## **Freedom of Information Act 2000**

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Radiology.

*You asked:*

- 1. Please include the full name of the Trust (as it appears on the Trust website)*
  - 2. Does the Trust outsource radiology examinations for reporting to external teleradiology companies (or did it pre Covid)? (Please answer Yes/No)*
  - 3. If yes, which teleradiology vendors do you use (list all)?*
  - 4. What are the contract start and end dates for each supplier and are there option periods to extend the contract?*  
*If the contract has already expired and you are still using the supplier under the expired agreement, please provide the expiry date as listed in the contract.*
- Please complete the below for each supplier that you use.*
- | <i>Supplier Name</i>   |
|--|
| <i>Contract start date</i>   |
| <i>Contract end date</i>   |
| <i>Is there an option to extend the contract (yes/no)</i>  |
| <i>If yes, how long is the option to extend the contract?</i>  |
| <i>5. Which teleradiology supplier do you use for urgent afterhours/urgent daytime CT reporting (60 minute turnaround time).</i>   |
| <i>6. What was the volume of radiology examinations outsourced for reporting for urgent CT examinations (ie where turnaround time of 2 hours or less is required) between April 2019 and March 2020?</i>             |
| <i>7. What was the volume of radiology examinations outsourced for reporting (teleradiology) for the following routine/backlog examination types (ie 1-7 day turnaround time) between April 2019 and March 2020?</i> |

*Plain Film*

*CT*

*MRI*

*Cardiac CT*

*Cardiac MR*

*PET CT*

*Nuclear Med*

*8. Who is the primary trust contact who manages this contract within the radiology department?*

*9. Who is the primary trust contact within procurement who manages this contract?*

Trust response:

1. Maidstone and Tunbridge Wells NHS Trust

2. Yes

3. TMC

4.

Supplier Name - TMC

Contract start date – May 2019

Contract end date – May 2023

Is there an option to extend the contract (yes/no) – Yes

If yes, how long is the option to extend the contract? - not known

5. TMC

6. 5697

7.

Plain Film - 0

CT - 4971

MRI - 6411

Cardiac CT - 0

Cardiac MR – 0

PET CT - 0

Nuclear Med - 0

8. Radiology General Manager \*\*

9. Associate Director of Procurement \*\*

\*\* Maidstone & Tunbridge Wells NHS Trust receives a number of requests for details relating to the professional lives of our staff from private individuals and organisations, some of whom are involved in recruitment and marketing. We are aware that approaches from some of these organisations, as a result of any disclosure on our part, may lead to damage and distress to individuals whose roles and responsibilities would not normally be public facing or a level where the expectation would be that this information should be in the public domain. On very rare occasions it might be considered in the public interest to disclose some information but in such cases the views of the individual staff concerned is always sought.

The Trust has therefore decided that in future all such requests will normally be refused using the limitations available under Section 10 and Section 11 of the Data Protection Act 1998.

The information you have requested is therefore exempt under Section 40 of the Freedom of Information Act 2000.

The Trust follows guidance issued by the Information Commissioner's Office on the disclosure of personal data including direct contact details.

Information relating to staff that is not currently publically available on our website will not be released under Freedom of Information Act 2000 Section 40(2) (personal information) as it relates to the personal information of employees.

The Trust Executive structure chart is available on the Trust website [www.mtw.nhs.uk](http://www.mtw.nhs.uk)