

Ref: FOI/GS/ID 6524

Please reply to:
FOI Administrator
Trust Management
Maidstone Hospital
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Maidstone, Kent
ME16 9QQ
Email: mtw-tr.foiadmin@nhs.net
www.mtw.nhs.uk

25 January 2021

Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to contractual and supply chain arrangements.

You asked:

- *Provision of online payment acceptance – e.g. online website payments or payment portals*
- *Provision of point of sale card/EPOS machines – e.g. as found in payment offices or reception areas*
- *Provision of MOTO (Mail Order and Telephone Order) payment acceptance*
- *Provision of Direct Debit services*
- *Provision of over the counter payment services, e.g. as used to make payments in Post Office & Pay Point outlets (if relevant)*
- *Merchant Acquirer services*

I would appreciate you providing the following for each of the above points, by completing the attached spreadsheet:

- *Current supplier/s names*
- *Scope of current Contract*
- *Contract End Date*
- *Approximate date of your next sourcing/tender exercise*
- *Annual Value of the Contract*
- *Annual transaction volume & value, where known*
- *Contact details of the member(s) of Staff responsible for payment collection*

Trust response:

	Current supplier/s names	Scope of current Contract	Contract End Date	Approximate date of your next sourcing/tender exercise	Annual Value of the Contract	Annual transactional volume & value, where known
Provision of online payment acceptance – e.g. online website payments or payment portals						
Provision of point of sale card/EPOS machines – e.g. as found in payment offices or reception areas	Worldpay	This is a Government Banking Service (GBS) supplied to us as part of our banking arrangements	This is determined by GBS who tender out the service on our behalf.	This is determined by GBS who tender out the service on our behalf.	Unknown	Unknown
Provision of MOTO (Mail Order and Telephone Order) payment acceptance						
Provision of Direct Debit services						
Provision of over the counter payment services, e.g. as used to make payments in Post Office & Pay Point outlets (if relevant)						
Merchant Acquirer services	Worldpay	This is a Government Banking Service (GBS) supplied to us as part of our banking arrangements	This is determined by GBS who tender out the service on our behalf.	This is determined by GBS who tender out the service on our behalf.	Unknown	Unknown

Maidstone & Tunbridge Wells NHS Trust receives a number of requests for details relating to the professional lives of our staff from private individuals and organisations, some of whom are involved in recruitment and marketing. We are aware that approaches from some of these organisations, as a result of any disclosure on our part, may lead to damage and distress to individuals whose roles and responsibilities would not normally be public facing or a level where the expectation would be that this information should be in the public domain. On very rare occasions it might be considered in the public interest to disclose some information but in such cases the views of the individual staff concerned is always sought.

The Trust follows guidance issued by the Information Commissioner’s Office on the disclosure of personal data including direct contact details.

Information relating to staff that is not currently publically available on our website will not be released under Freedom of Information Act 2000 Section 40(2) (personal information) as it relates to the personal information of employees.

If you wish to contact members of the board, please contact the Executive secretarial team on telephone 01622 226412.

For any queries regarding the Trust Board, please contact Kevin Rowan, Trust Secretary, on telephone 01622 228 698 or email kevinrowan@nhs.net