

Ref: FOI/GS/ID 6376

**Please reply to:**  
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Trust Management  
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25 November 2020

## **Freedom of Information Act 2000**

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Endoscopy, Urology, Ophthalmology and Dermatology.

*You asked:*

### Endoscopy

1. *How many patients are on the endoscopy waiting list?*
2. *Do you use any insourcing companies for the following?*
  - a. *Gastroenterology Outpatients clinics*
  - b. *Diagnostic Procedures*
3. *Do you have an active contract with any providers, please list the name of the providers?*
4. *Please list the length of contracts*
5. *How are these contracts awarded? (Tender, Direct award or no process)*
6. *How is this charged for by the third-party service provider per patient/per tariff/sessional*
7. *Are you currently being charged below, on or above NHS tariff?*
8. *What are the average and maximum number of JAG points completed per list (i.e. per endoscopist per day)?*
9. *Does a floor price apply to the contract? If so, on how many occasions has the floor price per room per day charge been applied?*
10. *The total number of procedures completed by each supplier*
11. *The total spends completed by each supplier*
12. *How many endoscopy rooms do you have in your trust?*
13. *Please can you provide the contact information for your service delivery or general managers for endoscopy*
14. *Please give an annual breakdown per annum of insourcing services per service area:*
  - a. *18/19*
  - b. *19/20*

### Urology Surgery

1. How many patients are on the urology waiting list?
2. Do you use any insourcing companies for the following?
  - a. Urology Outpatients Surgical clinics
  - b. Urology Diagnostic and therapeutic surgical Procedures
3. Do you have an active contract with any providers, please list the name of the providers?
4. Please list the length of contracts
5. How are these contracts awarded? (Tender, Direct award or no process)
6. How is this charged for by the third-party service provider per patient/per tariff/sessional
7. Are you currently being charged below, on or above NHS tariff?
8. Does a floor price apply to the contract? If so, on how many occasions has the floor price per room per day charge been applied?
9. The total number of procedures completed by each supplier
10. The total spends completed by each supplier
11. Please can you provide the contact information for your service delivery or general managers for Urology services
12. Please give an annual breakdown per annum of insourcing services per service area:
  - a. 18/19
  - b. 19/20

#### Ophthalmology Surgery

1. How many patients are on the ophthalmology waiting list?
2. Do you use any insourcing companies for the following?
  - a. Ophthalmology Outpatients Surgical clinics
  - b. Ophthalmology Diagnostic and therapeutic surgical Procedures
3. Do you have an active contract with any providers, please list the name of the providers?
4. Please list the length of contracts
5. How are these contracts awarded? (Tender, Direct award or no process)
6. How is this charged for by the third-party service provider per patient/per tariff/sessional
7. Are you currently being charged below, on or above NHS tariff?
8. Does a floor price apply to the contract? If so, on how many occasions has the floor price per room per day charge been applied?
9. The total number of procedures completed by each supplier
10. The total spends completed by each supplier
11. Please can you provide the contact information for your service delivery or general managers for Ophthalmology services
12. Please give an annual breakdown per annum of insourcing services per service area:
  - a. 18/19
  - b. 19/20

#### Dermatology Surgery

1. How many patients are on the dermatology waiting list?
2. Do you use any insourcing companies for the following?
  - a. Dermatology Outpatients Surgical clinics
  - b. Dermatology Diagnostic and therapeutic surgical Procedures
3. Do you have an active contract with any providers, please list the name of the providers?

4. Please list the length of contracts
5. How are these contracts awarded? (Tender, Direct award or no process)
6. How is this charged for by the third-party service provider per patient/per tariff/sessional
7. Are you currently being charged below, on or above NHS tariff?
8. Does a floor price apply to the contract? If so, on how many occasions has the floor price per room per day charge been applied?
9. The total number of procedures completed by each supplier
10. The total spends completed by each supplier
11. Please can you provide the contact information for your service delivery or general managers for Dermatology services
12. Please give an annual breakdown per annum of insourcing services per service area:
  - a. 18/19
  - b. 19/20

Trust response:

Endoscopy

1.
  - 2WW- No patients waiting.
  - Urgent- No patients waiting
  - Routine- No patients waiting
  - Surveillance – 69
2. YES
  - a. Yes
  - b. No
3. Elective services
4. Open ended review 6 monthly
5. Tender
6. Sessional
7. Below
8. 12
9. No
10. From 6.1.19 start of insourcing to 25.10.20, 3013 procedures have been undertaken.
11. The Trust is applying Section 43(2) FOIA which provides an exemption from disclosure of information which would or would be likely to, prejudice the commercial interests of any person (including the public authority holding it). This is a qualified exemption, and is therefore subject to the public interest test.
 

The Trust believes that the information requested contains details which would be likely to damage the companies ability to win new business opportunities for their services and to perform them within a commercially competitive market.

The Trust has concluded that the public interest in maintaining the exemption, and therefore protecting the commercial interests of the suppliers and preserving its ability to compete fairly in a commercial market, outweighs the public interest in disclosure in this case.

Supplier Transactions

All NHS bodies are required to publish details of individual invoices and transactions that are over £25,000. This is in response to guidance from HM Treasury which sets out the scope of the data. Details can be found on our website using the following link: [www.mtw.nhs.uk/about-us/our-quality-story/finance/](http://www.mtw.nhs.uk/about-us/our-quality-story/finance/)

12. 6

13. Maidstone & Tunbridge Wells NHS Trust receives a number of requests for details relating to the professional lives of our staff from private individuals and organisations, some of whom are involved in recruitment and marketing. We are aware that approaches from some of these organisations, as a result of any disclosure on our part, may lead to damage and distress to individuals whose roles and responsibilities would not normally be public facing or a level where the expectation would be that this information should be in the public domain. On very rare occasions it might be considered in the public interest to disclose some information but in such cases the views of the individual staff concerned is always sought.

The Trust has therefore decided that in future all such requests will normally be refused using the limitations available under Section 10 and Section 11 of the Data Protection Act 1998.

The information you have requested is therefore exempt under Section 40 of the Freedom of Information Act 2000.

The Trust follows guidance issued by the Information Commissioner's Office on the disclosure of personal data including direct contact details.

14.

a. 18/19- 2 all day Sunday lists

b. 19/20- pre Covid 2 all day Sunday lists , peri Covid variable up to 3 all day Saturday and Sunday lists.

#### Urology Surgery

1. 187

2. We do not insource for this service

All other questions are not applicable.

#### Ophthalmology Surgery

1.

The ophthalmology outpatient waiting list as at 31<sup>st</sup> October 2020 was 14,409 patients

The ophthalmology inpatient waiting list as at 31<sup>st</sup> October 2020 was 715 patients of which 465 are waiting for a cataract procedure.

2. We do not insource for this service

All other questions are not applicable.

#### Dermatology Surgery

Maidstone and Tunbridge Wells NHS Trust does not provide dermatology services.