Please reply to:
FOI Administrator
Trust Management
Maidstone Hospital
Hermitage Lane
Maidstone, Kent
ME16 9QQ
Email: mtw-tr.foiadmin@nhs.net

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Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to EPR.

You asked:
Paper
1. Do the clinical areas in the Trust still use paper records?
2. Do the clinical areas in the trust still use paper to record medical observations?
3. Do any paper documents get scanned into the Electronic record?
4. How many documents get scanned into the Electronic document per annum?
5. How much is the trust spending on scanning paper documents into the Electronic record per annum inclusive of resources and hardware?
6. Is the Trust still using paper for patient questionnaires?
7. Is the trust still using paper for procedural consent documentation?
EPR
8. Has the current system got the functionality to store photographs and videos within the patient record?
9. Does the patient record system include digital signature for patients signing legal documentation?
10. Does the current system have a function where patients can access their own health record?
11. Does the EPR have a function for clinical noting used on ward rounds?
12. Does the system have Medical documentation templates that can be changed to suit specialised needs?
13. Does the system have an Administration Function?
14. Does the system have Administration dashboards that feed outcomes from medical documentation?
15. Does the system contain different modules, if so, what modules are they?
16. What are the System costs per user if applicable?

17. Cost of application?
18. What are your On-going maintenance costs or SLA?
19. How many staff are using the system?
BI
20. Does the system have Medical OPC Coding Information and storage?
21. Does the system have its own Business information analysis tools?
General
22. What is your approximate Outpatient activity per annum?
23. What is your approximate Inpatient Activity per annum?
24. TIE costs per annum?
25. What PAS system do you use?
26. What are your PAS costs per annum?
27. Self-Check In - Yes/No
Theatre
28. Does the EPR have an integrated Theatre logistics system?
29. Is the Theatre logistics system into the Patient record system or does the users need to log into a separate system to plan Theatre lists and complete Theatre Documentation?
30. What system is used to produce Operation notes and is this system integrated into the patient record?
31. What is the Theatre system cost per annum?
Order Communications
32. Order Communication system for Radiology?
33. Order Communications system for Laboratory?
34. Results/Diagnostic system or alerting Radiology?
35. Results/Diagnostic system or alerting Laboratory?
36. Is the Order Communications system integrated into the Patient record system or does the user need to log into a separate system to order diagnostics?

Trust response:

QUESTIONS	RESPONSES
Paper	
Do the clinical areas in the Trust still use paper records?	YES
Do the clinical areas in the trust still use paper to record medical observations?	Some but a small amount
Do any paper documents get scanned into the Electronic record?	YES
How many documents get scanned into the Electronic document per annum?	247,980 (excluding hybrid mail) 560,174 (including hybrid mail)
How much is the trust spending on scanning paper documents into the Electronic record per annum inclusive of resources and hardware?	Trust spending: c.£150,000 per annum, inclusive of resources and hardware
Is the Trust still using paper for patient questionnaires?	Yes for friends and family
Is the trust still using paper for procedural consent documentation?	YES
EPR	
Has the current system got the functionality to store photographs and videos within the patient record?	No EPR implemented as yet

Does the patient record system include digital signature for patients signing legal documentation?	No EPR implemented as yet
Does the current system have a function where patients can access their own health record?	No EPR implemented as yet
Does the EPR have a function for clinical noting used on ward rounds?	No EPR implemented as yet
Does the system have Medical documentation templates that can be changed to suit specialised needs?	No EPR implemented as yet
Does the system have an Administration Function?	No EPR implemented as yet
Does the system have Administration dashboards that feed outcomes from medical documentation?	No EPR implemented as yet
Does the system contain different modules, if so, what modules are they?	No EPR implemented as yet
What are the System costs per user if applicable?	No EPR implemented as yet
Cost of application?	No EPR implemented as yet
What are your On-going maintenance costs or SLA?	No EPR implemented as yet
How many staff are using the system?	No EPR implemented as yet
BI	
Does the system have Medical OPC Coding Information and storage?	Yes
Does the system have its own Business information analysis tools?	Yes but the Trust has not purchased
General	
What is your approximate Outpatient activity per annum?	** Please see below table
What is your approximate Inpatient Activity per annum?	** Please see below table
TIE costs per annum?	£19000.00
What PAS system do you use?	Allscripts
What are your PAS costs per annum?	£556470 inc VAT
Self-Check In - Yes/No	Tunbridge Wells Hospital only
Theatre	
Does the EPR have an integrated Theatre logistics system?	Our Theatre system is not part of our Electronic Patient Record System although it does receive a one way feed
Is the Theatre logistics system into the Patient record system or does the users need to log into a separate system to plan Theatre lists and complete Theatre Documentation?	The user has to log in to the Theatre System separately
What system is used to produce Operation notes and is this system integrated into the patient record?	Our Theatre System does not produce the Operation Notes
What is the Theatre system costs per annum?	Approx £18,600 inc VAT
Order Communications	
Order Communication system for Radiology?	YES
Order Communications system for Laboratory?	YES
Results/Diagnostic system or alerting Radiology?	NO
Results/Diagnostic system or alerting Laboratory?	YES, 2way from Telepath

Is the Order Communications system integrated into the Patient record system or does the user need to log into a separate system to order diagnostics?	Integrated within PAS for inpatients only

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Key Performance indicators	Total 18/19
OP New Activity	209,257
OP Follow up Activity	316,538
Elective Inpatient Activity	6,171
Day Case Activity	43,599
Non Elective Activity (Inc Maternity)	64,187