

Ref: FOI/GS/ID 5672

Please reply to:
FOI Administrator
Trust Management
Maidstone Hospital
Hermitage Lane
Maidstone, Kent
ME16 9QQ
Email: mtw-tr.foiadmin@nhs.net

17 September 2019

Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Human Factors.

You asked:

- 1. How many Never Events have the trust reported in the last two financial years?*
- 2. How many procedures are subject to NATSSIPS and or LOCSSIPs per year? (Estimated total volume)*
- 3. How many staff participate in procedures covered by NATSSIPs and or LOCSSIPs?*
- 4. How many staff have been trained in Human Factors*
- 5. Relating to point 4 above, how many of these staff have been trained in Human Factors by a qualified Human Factors Engineer (Chartered Institute of Ergonomics and Human Factors)*
- 6. How much has been spent on Human Factors training in last two financial years? (£)*
- 7. How many of your Trust Board have received Human Factors training?*
- 8. How many staff make up your Trust Board?*
- 9. Relating to point 7 above, how many of these staff have been trained in Human Factors by a qualified Human Factors Engineer (Chartered Institute of Ergonomics and Human Factors)*
- 10. What are the contact details and Job title for the Trust NATSSIPs / LOCSSIPs Lead?*

Trust response:

1. Under Section 21 of the Act we are not required to provide information in response to a request if the information is already reasonably accessible to you. This information can be found in the Quality Accounts published on the Trust website. WWW.MTW.NHS.UK

2. This is difficult to answer as there are many procedures that follow the NatSSIPS/LocSSIPs approach and without each individual procedure code/HRG we would be unable to capture them. If you can identify which procedures in particular you wish us to look at we may be able to provide a response.

3. The Trust has estimated that it will cost more than the appropriate limit to consider this part of your request. The appropriate limit is specified in regulations and represents the estimated cost of one person spending 3½ working days in determining whether the Trust holds the information, locating, retrieving and extracting the information. Under Section 12 of the Freedom of Information Act 2000 the Trust is not obliged to comply with this part of your request and we will not be processing this part of your request further. This would involve Doctors, nurses, each department and all shifts to be checked for each procedure.

4. 576

5. Five day course by Professor Deborah Rosenorn Lang. She is a consultant anaesthetist with over 25 years experience of delivering human factors training. She is also highly published, plus has 2 books specifically published on human factors in healthcare. As a faculty we have many different levels of experience in delivering human factors training. But essentially this course helped us all deliver the human factors course we currently deliver.

6. Delivered in-house. Not outsourced

7. 5

8. Under Section 21 of the Act we are not required to provide information in response to a request if the information is already reasonably accessible to you. The information you requested is available from the trust website using the following link/s: www.mtw.nhs.uk

To contact members of the board, please contact the Executive secretarial team on telephone 01622 226412.

For any queries regarding the Trust Board, please contact Kevin Rowan, Trust Secretary, on telephone 01622 228 698 or email kevinrowan@nhs.net .

9. All

10. The Trust has a working group for LocSSIP governance rather than a Lead.