

Ref: FOI/GS/ID 5424

**Please reply to:**  
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Trust Management  
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10 May 2019

## **Freedom of Information Act 2000**

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Paediatric audiology services.

*You asked:*

- 1. Please provide the following information:*
- 2. We have included below, the locations where previously you, or a CCG for your area, have told us that paediatric audiology services are provided.*
- 3. On average, in the last quarter, (1 January – 31 March 2019) how many days did patients wait for the following?*
- 4. If you are not sure please estimate.*
- 5. What options are included in your current management pathway for temporary conductive hearing loss? Select all that apply:*
- 6. Are there any groups of children that you don't currently provide hearing instruments for? Select all that apply:*
- 7. Do you currently provide free batteries for children's hearing aids? Please select one answer:*
- 8. Do you currently provide a choice of coloured moulds to children at no extra charge? Please select one answer:*
- 9. What types of appointments do you offer? Please select all that apply:*
- 10. How many deaf children were on your case load?*
- 11. How many of the children on your caseload were referred to your service from the Newborn Hearing Screen?*
- 12. Have you registered for (Improving Quality in Physiological Services) IQIPS this year? Please select one answer:*
- 13. Which of the below best describes your current status with regard to IQIPS for children's services? Please select one answer:*
- 14. If you are not registered with IQIPS, what is the main reason?*
- 15. If you are registered with IQIPS but have not progressed in the last year, what is the main reason?*

16. Has your service booked its onsite assessment with UKAS? Please select one answer:
17. What colour are you currently at on the UKAS traffic light system?
18. How many full time equivalent staff does your children's audiology service have at the following levels as on 31 March 2019?
19. If there has been a reduction in the number or skill level of staff compared to last year, what are the reasons for this?
20. Please select all that apply.
21. Are you aware of any planned changes to staffing in 2019/20?
22. Are all staff able to access the CPD necessary for their roles? Select all that apply:
23. Does the Children's Hearing Services Working Group (CHSWG) in your area include at least one parent representative? Please select one answer:
24. Does the CHSWG in your area produce a publically available annual report? Please select one answer:
25. As of 31 March 2019 which organisation provides the following technology?
26. As of 31 March 2019 do you balance or pair streamers purchased by:
27. Are there any plans to stop the provision of hearing equipment or accessories for hearing equipment in 2019/20? Please select one answer:
28. How do you prepare young people for transition to adult services? Please select all that apply.
29. What was your service's most recent score in the family and friends test?
30. What was your average 'Was not Brought (WNB)' or 'Did Not Attend (DNA)' rate across all appointment types for children for the 2018/19 financial year in percent?
31. What was the annual budget for your paediatric hearing aid service for the 2018/19 financial year, from the organisations below?
32. How is your funding provided? Please select all that apply.
33. If you selected tariff per child, how much money do you receive for each service below?
34. If you run a joint paediatric and adult service, are your budgets shared?
35. Was your audiology service for deaf children commissioned differently in the 2018/19 financial year when compared to the 2017/18 financial year?
36. Is your audiology service being commissioned differently or reviewed in 2019/20?

Trust response:

Maidstone and Tunbridge Wells do not do provide a paediatric audiology service. Our patients are only 16 years and above. All ages below this are seen by West Kent paediatrics.