

Ref: FOI/GS/ID 4860

Please reply to:
FOI Administrator
Trust Management
Maidstone Hospital
Hermitage Lane
Maidstone
Kent
ME16 9QQ
Email: mtw-tr.foiadmin@nhs.net

23 April 2019

Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Local Area Network (LAN).

You asked:

Please can you send me the organisation's Local Area Network (LAN) contract, which may include the following:

- *Support and Maintenance- e.g. switches, router, software etc*
 - *Managed- If this includes services than just LAN.*
- 1. Contract Type: Managed or Maintenance*
 - 2. Existing Supplier: Who is the current supplier?*
 - 3. Annual Spend for each supplier: What is the annual average spending on the supplier above? If there is more than one supplier please split the annual averages spend for each supplier.*
 - 4. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.*
 - 5. Number of Sites: The number of sites, where equipment is supported by each contract.*
 - 6. Hardware Brand: What is the hardware brand of the LAN equipment?*
 - 7. Contract Description: Please provide me with a brief description of the overall contract.*
 - 8. Contract Duration: What is the duration of the contract is and can you please also include any extensions this may include.*
 - 9. Contract Expiry Date: When does the contract expire?*
 - 10. Contract Review Date: When will the organisation is planning to review the contract?*
 - 11. Responsible Officer: Contact details including name, job title, contact number and email address?*

If the LAN maintenance is included in-house please include the following information:

1. *Hardware Brand: What is the hardware brand of the LAN equipment?*
2. *Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.*
3. *Number of Sites: Estimated/Actual number of sites the LAN covers.*
4. *Responsible Officer: Who within the organisation is responsible for LAN please provide me with contact details including name, job title, contact number and email address?*

If the contract is managed by a 3rd party e.g. Can you please provide me with

1. *Existing Supplier: Who is the current supplier?*
2. *Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.*
3. *Number of Sites: Estimated/Actual number of sites the LAN covers.*
4. *Contract Type: Managed, Maintenance, Installation, Software*
5. *Hardware Brand: What is the hardware brand of the LAN equipment?*
6. *Contract Description: Please provide me with a brief description of the overall contract.*
7. *Contract Duration: What is the duration of the contract is and can you please also include any extensions this may include.*
8. *Contract Expiry Date: When does the contract expire?*
9. *Contract Review Date: When will the organisation is planning to review the contract?*
10. *Responsible Officer: Who within the organisation is responsible for each of these contract(s) please provide me with contact details including name, job title, contact number and email address?*

Trust response:

Under Section 21 of the Act we are not required to provide information in response to a request if the information is already reasonably accessible to you.

A large proportion of the above questions have been previously answered and details can be found on the Trust website using the following links:

<http://www.mtw.nhs.uk/wp-content/uploads/2017/07/Local-Area-Network-LAN-information.-110717.pdf>

<http://www.mtw.nhs.uk/wp-content/uploads/2017/07/LAN-maintenance-and-services.-080216.pdf>

ID 3089	Response - ID 3089	ID 4071	Response - ID 4071	ID 4860	Response - ID 4860
				1. Contract Type: Managed or Maintenance	Managed
1. Existing Supplier: Who is the current supplier for each contract? annual averages spend for each supplier.	1. Local Area Network support is provided in-house with an element of additional support from Block Solutions.	1. Existing Supplier: Who is the current supplier for each contract?	As ID 3089	2. Existing Supplier: Who is the current supplier?	As ID 3089
2. Annual Average Spend for Supplier: What is the annual average spending on the supplier above? If there is more than one supplier please split the	2. The information requested is exempt from disclosure under the Freedom of Information Act 2000 Section 43 as its disclosure would, or would be likely to, prejudice the commercial interests of any person (including the public authority holding it).	2. Annual Average Spend for Supplier: What is the annual average spending on the supplier above? If there is more than one supplier please split the annual averages spend for each supplier.	As ID 3089	3. Annual Spend for each supplier: What is the annual average spending on the supplier above? If there is more than one supplier please split the annual averages spend for each supplier.	As ID 3089
3. Number of Users: Please can you provide me with the number of users each contract covers. Approximate number of users will also be acceptable.	3. approx. 4500	3. Number of Users: Please can you provide me with the number of users each contract covers. Approximate number of users will also be acceptable.	As ID 3089	4. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.	As ID 4071
4. Number of Sites: The number of sites where equipment is supported by these contracts.	4. Support is provided across 11 sites.	4. Number of Sites: The number of sites where equipment is supported by these contracts.	4. Support is provided across 8 sites.	5. Number of Sites: The number of sites, where equipment is supported by each contract.	As ID 3089
5. Contract Type: For each contract is the contract Managed, Maintenance, Installation, Software	5. Fully managed service.	5. Contract Type: For each contract is the contract Managed, Maintenance, Installation, Software	As ID 3089		As ID 3089
6. Hardware Brand: What is the hardware brand of the LAN equipment?	6. Cisco	6. Hardware Brand: What is the hardware brand of the LAN equipment?	As ID 3089	6. Hardware Brand: What is the hardware brand of the LAN equipment?	As ID 3089
7. Contract Description: Please provide me with a brief description of the overall contract.	7. The services cover both IT Network and Telephony support	7. Contract Description: Please provide me with a brief description of the overall contract.	As ID 3089	7. Contract Description: Please provide me with a brief description of the overall contract.	As ID 3089

8. Contract Duration: What is the duration of the contract is and can you please also include any extensions this may include for each contract.	8. The contract with Block runs for the next 12 months	8. Contract Duration: What is the duration of the contract is and can you please also include any extensions this may include for each contract.	As ID 3089	8. Contract Duration: What is the duration of the contract is and can you please also include any extensions this may include.	The block contract runs until December 2021
9. Contract Expiry Date: When does the contract expire for each contract?	9. Block 1/1/2017	9. Contract Expiry Date: When does the contract expire for each contract?	9. Block 1/1/2018	9. Contract Expiry Date: When does the contract expire?	As above
10. Contract Review Date: When will the organisation is planning to review the contract?	10. 2nd Quarter	10. Contract Review Date: When will the organisation is planning to review the contract?	As ID 3089	10. Contract Review Date: When will the organisation is planning to review the contract?	Annually
11. Responsible Officer: Who within the organisation is responsible for each of these contract(s) please provide me with contact details including name, job title, contact number and email address?	11. Donna-Marie Jarrett Director of Health Informatics - donnajarrett@nhs.net	11. Responsible Officer: Who within the organisation is responsible for each of these contract(s) please provide me with contact details including name, job title, contact number and email address?	As ID 3089	11. Responsible Officer: Contact details including name, job title, contact number and email address?	Michael Beckett, Director of IT, michael.beckett@nhs.net
If the LAN maintenance is included in-house or managed please include the following information:	If the LAN maintenance is included in-house or managed please include the following information:	If the LAN maintenance is included in-house or managed please include the following information:	As ID 3089	If the LAN maintenance is included in-house please include the following information:	As ID 3089
1. Hardware Brand: What is the hardware brand of the LAN equipment?	1. See above.	1. Hardware Brand: What is the hardware brand of the LAN equipment?	As ID 3089	1. Hardware Brand: What is the hardware brand of the LAN equipment?	As ID 3089
2. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.	2. See above.	2. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.	As ID 3089	2. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.	As ID 3089
3. Number of Sites: Estimated/Actual number of sites the LAN covers.	3 See above.	3. Number of Sites: Estimated/Actual number of sites the LAN covers.	As ID 3089	3. Number of Sites: Estimated/Actual number of sites the LAN covers.	As ID 3089
4. Responsible Officer: Who within the organisation is responsible for LAN please provide me with contact details including name, job title, contact number and email address?	4. See above.	4. Responsible Officer: Who within the organisation is responsible for LAN please provide me with contact details including name, job title, contact number and email address?	As ID 3089	4. Responsible Officer: Who within the organisation is responsible for LAN please provide me with contact details including name, job title, contact number and email address?	As ID 3089
				If the contract is managed by a 3rd party e.g. Can you please provide me with	
				1. Existing Supplier: Who is the current supplier?	Block

2. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.	4500
3. Number of Sites: Estimated/Actual number of sites the LAN covers.	8
4. Contract Type: Managed, Maintenance, Installation, Software	Managed
5. Hardware Brand: What is the hardware brand of the LAN equipment?	Cisco
6. Contract Description: Please provide me with a brief description of the overall contract.	The services cover both IT Network and Telephony support
7. Contract Duration: What is the duration of the contract is and can you please also include any extensions this may include.	The block contract runs until December 2021
8. Contract Expiry Date: When does the contract expire?	As above
9. Contract Review Date: When will the organisation is planning to review the contract?	As above
10. Responsible Officer: Who within the organisation is responsible for each of these contract(s) please provide me with contact details including name, job title, contact number and email address?	Michael Beckett, Director of IT, michael.beckett@nhs.net

