

Ref: FOI/GS/ID 5258

Please reply to:
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Trust Management
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Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to complaints made to the End of Life Care Strategy Group.

You asked:

Please detail the number and type of complaints made to your End of Life Care Strategy Group in the last four years. Please break the information down into complaints per month (where possible) and whether the complaint was to do with, for example poor communication, issues to do with consent or the care itself etc. Where recorded, please also detail the outcome of the complaint.

Trust response:

There have been no complaints made to the End of Life Steering Committee in the last four years.