

Ref: FOI/GS/ID 5001

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Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Patient statistics.

You asked:

In the past 12 months, between August 2017 and August 2018, please answer the following for both Tunbridge Wells Hospital and for Maidstone Hospital.

1. *What is the average cost of a bed per day for each hospital?*
2. *What is the average length of stay for an outlier for each hospital?*
3. *What is the average length of stay for a medical patient for each hospital?*
4. *How many patients have you outlied per month in the past 12 months for each hospital?*
5. *What is the average number of outlied patients per week for each hospital?*
6. *What percentage of all outliers that become delayed discharge for each hospital?*
7. *What percentage of outliers are moved after 5pm for each hospital?*
8. *How many cancelled operations has each hospital had in the past 12 month due to outliers? and how many due to bed shortage?*
9. *How many patient's have breach the A&E 4hr waiting target in in the past 12 months for each hospital?*
10. *How many patients breach the A&E 4hr waiting target because there was a wait for a bed in the past 12months for each hospital?*
11. *How many Direct Admit patients did you have in the past 12 months for each hospital?*
12. *How much has the trust spend on nerve center in the past 12 months for each hospital?*
13. *How much has the trust spent on digital solutions in the past 12 months for each hospital?*

Trust response:

1. Average bed day costs are derived from 'reference costs' and these costs are not required to be split by site. The totality of In patient activity (Elective

and Non Elective, excl Day Cases) show a Trust average of £541.42 per day. A day is counted as a patient in a bed at midnight.

These questions are all during the period 01/09/17 - 31/08/18, with the exception of question 5.

2. Maidstone – 3.2, TWH (Tunbridge Wells Hospital at Pembury) – 5.4.

3. Maidstone – 7.8, TWH – 7.9. (Excluding 0 LOS Patients)

4.

	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18
Maidstone	8	368	395	459	637	524	600	432	405	442	349	340
TWH	32	348	418	413	479	391	352	376	414	402	373	263

5. This question ranges from 01/10/17 – 31/09/18 Maidstone – 103, TWH – 89.

6. Out of our total 9220 outlied patients there were 232 patients who were both an outlier and a delayed discharge at some point during their hospital spell, but not necessarily an outlier and a delayed discharge at the same time. Maidstone – 4959 outliers, of which 70 delayed discharges. 1.41%.

TWH – 4261 outliers, of which 162 delayed discharges. 3.80%.

7. In order for the Trust to answer this question can you please clarify whether the outliers are moved within the Trust or discharge from the Trust after 5pm
8.

SiteDescription	Count	OperationRecordID	Years	DateTimeCancelled												Total	
				2017	2018	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jul	
Maidstone District Hospital	2	1				4					31	1	1	2	1	1	44
Tunbridge Wells Hospital	4	13				68	32	8		20	2	7	11				165
Total	6	14				68	36	8	51	3	8	13	1	1	1	209	

9. Maidstone – 4107, TWH – 13618.

10. Due to the way in which we record this data we cannot ensure that our breach reasons accumulates to the same figure that we have provided for our 4hr A&E waiting target breaches.

Maidstone – a total of 3746 ‘breach reasons’ have been recorded, of which 824 were due to beds and 922 had an unknown, blank ‘breach reason’.

Therefore 22% of breaches are confirmed as due to beds.

TWH – a total of 13152 ‘breach reasons’ have been recorded, of which 7649 were due to beds and 1816 had an unknown, blank ‘breach reason’.

Therefore 58% of breaches are confirmed as due to beds.

11. Maidstone – 20625, of which 19710 came via A&E.

TWH – 33024, of which 29896 came via A&E.

12. £97,000

13. 1.003 in capital