

Ref: FOI/GS/ID 5040

Please reply to:

FOI Administrator
Trust Management
Maidstone Hospital
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Email: mtw-tr.foiadmin@nhs.net

15 November 2018

Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Food and Allergen labelling and information.

You asked:

Referring to UK Food Standards Agency requirements in respect of :-Food and Allergen Labelling and Information Requirements under the information for consumers regulation 1169/211

- 1.) Does your Trust have a policy document, please supply a copy?
- 2.) Has a Risk Assessment been carried out? Please comment.
- 3.) Are all food supply contractors including franchised or otherwise cafes and restaurants on your site aware of and required to adhere to these regulations?
- 4.) Is there a staff training and awareness programme in place?
- 5.) Total number of staff: a.) Trained b.) Awaiting training
- 6.) What information and alerting notices are available to Patients, Visiting Public and Staff please supply some sample copies.
- 7.) Please supply a copy of a specimen patient menu demonstrating how allergen alerts are communicated to patients, or describe the alternative means of imparting this information.
- 8.) Please confirm that all patients are asked if they have any food allergies and describe how this information is recorded and communicated to staff throughout the Patient's journey.
- 9.) Please confirm that there is a process in place to provide a wholesome alternative meal if the patient is unable to choose a suitable alternative dish from the days menu.
- 10.) Additionally please detail what arrangements are in place to enable patients who have dietary restrictions (Such as diabetics) to choose a wholesome meal in relation to the daily menu, time of day and medication.

Trust response:

- 1- We do not have a policy on allergies
- 2- No specific risk assessment for allergens
- 3-Yes
- 4- Staff training on induction and tool box talks

- 5- All staff have basic awareness training
- 6- Notices on display in the cafes and on the back of the menu cards
- 7- Menu attached
- 8- Catering unable to confirm this
- 9- Special diet request box on menu card
- 10- Special diets are arranged via ward staff/dietetics and catering on an individual basis if this cannot be met on the normal menu.

Please see attached information







