

Maidstone and Tunbridge Wells

NHS Trust

Ref: FOI/GS/ID 4962

Please reply to:
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Trust Management
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Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Cancelled operations.

You asked:

I would like to request the total number of operations cancelled for non-clinical reasons, broken down by the cause of the cancellation, for example due to lack of beds, operating theatre capacity, staffing issues, and equipment failures.

Please provide this information for each of the past five financial years (i.e. years running from April to March - 2013/14, 2014/15, 2015/16, 2016/17, 2017/18).

In the total number of operations, broken down by cancellation reason, please include:

- 1. Elective operations cancelled at the last minute. For the purposes of this request, last minute means on the day the patient was due to arrive, after the patient has arrived in hospital or on the day of the operation or surgery.*
- 2. Cancelled urgent operations.*

If the data is collected by the trust, please also provide a separate total for each year for all operations cancelled for non-clinical reasons, regardless of how soon before the scheduled operation time the cancellation occurred.

Trust response:

1. Last minute cancellations.

	2013/14												
Reason_Group	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Total
Administration	5	4	2	2		2		2		2	1	3	23
Emergency Took Priority	2	1		3	2			9	8		4		29
Equipment / Other	14	6	4	9	12	8	6	5	3	7	11	4	89
Lack of Theatre Time	15	6	8	5	7	3	7	5	7	8	14	15	100
No HDU/ITU Bed	2		1		2			2	2		1	1	11

Bed Avail.								1	6				7
Surg. Avail.	1	3	8		2		3	6	2	2	4	1	32
Total	39	20	23	19	25	13	16	30	28	19	35	24	291
	2014/15												
Reason_Group	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Total
Administration	4	1	1		3	1	4	1	2	3	2		22
Bed Avail.											4		4
Emergency Took Priority	1			2		3	1	2		3	1	1	14
Equipment / Other	4	5	3	2	1	3	4	5	12	9	7	8	63
Lack of Theatre Time	1	1	8	4	9	5	9	15	9	5	9	10	85
No HDU/ITU Bed			2	4		7	5	8	7	6	6	6	51
Surg. Avail.	4		1	3	6	4	8	2	5	10	4	10	57
Total	14	7	15	15	19	23	31	33	35	36	33	35	296
	2015/16												
Reason_Group	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Total
Administration	1	1	5	3	4	1		1		1	1	2	20
Emergency Took Priority	2			5	4	7	3		1	9	1	2	34
Equipment / Other	9	5	5	15	4	1	6	24	18	4	17	8	116
Lack of Theatre Time	14	7	4	11	7	7	6	6	2	4	5	8	81
No HDU/ITU Bed	1	10		3	7	2		5	3	6	2	6	45
Surg. Avail.	8	2	2	6	16	6	3		2	12	2	7	66
Total	35	25	16	43	42	24	18	36	26	36	28	33	362
	2016/17												
Reason_Group	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Total
Administration	2	4	3	3	1	4	1	5	7	4	1	7	42
Emergency Took Priority	2		4		2		7	11	8	1	2	3	40
Equipment	4	1	3	2		1	2	1	1	1		1	17
Lack of Theatre Time	10	13	14	16	13	10	6	9	6	3	5	16	121
No HDU/ITU Bed	1	4	1	21	13	12							52
Other	1	3	13	16	18	9	5	30	40	25	8	21	189
Surg. Avail.	2	12	4	7	2	4	2	3	2	10	7	6	61
Total	22	37	42	65	49	40	23	59	64	44	23	54	522
	2017/18												
Reason_Group	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Total
Administration	5	1	2	1	2		15	5	7	1	3	6	48
Emergency Took Priority			3	1	4	3	3	4	5	4	1	3	31
Equipment	1	1		1		3		4	1	2			13

Lack of Theatre Time	3	13	9	17	11	4	6	8	5	6	5	11	98
No HDU/ITU Bed										4	2	1	7
Other	8	16	2	3	7	7	18	8	15	36	4	9	133
Surg. Avail.	2	1	1	6	9	23	5	1	4		8	1	61
Grand Total	19	32	17	29	33	40	47	30	37	53	23	31	391

2. All non-clinical cancellations.

Count of OperationRecordID	DateCancelled2					
CancellationReasonDescription2	2013/14	2014/15	2015/16	2016/17	2017/18	Total
Staff issues	461	443	376	411	407	2098
Bed Availability	72	813	1258	838	378	3359
Admin errors	440	505	491	529	587	2552
Equipment	48	113	72	102	47	382
Hospital Cancellation - Management Decision	106	295	290	299	429	1419
Lack of time	308	514	407	441	345	2015
Patient Cancelled	4486	4618	4189	4081	4051	21425
Patient DNAs	309	289	275	293	406	1572
(blank)		1			88	89
Total	6230	7591	7358	6994	6738	34911