

Ref: FOI/GS/ID 4607

Please reply to:

FOI Administrator Trust Management Maidstone Hospital Hermitage Lane Maidstone Kent ME16 9QQ

Email: mtw-tr.foiadmin@nhs.net

9 April 2018

## Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to WiFi provider contracts.

## You asked:

- 1. Wi-Fi Provider- Who is the contracted supplier for the Wi-Fi contract.
- 2. Average Annual Spend Please state the annual average spend over three years for each supplier. If this is a new contract please state the estimate annual average spends. If there is more than one Wi-Fi provider please split annual for each individual provider.
- 3. Number of Wi-Fi Users- Please state the number of users the Wi-Fi contract is in place for. An estimate number of users will also be acceptable. If there is more than one Wi-Fi provider please state the number of users for each individual provider.
- 4. What is the contract Type: 1. WiFi= WiFi contract, 2. Managed=Part of a larger contract, 3. In-house=is the Wi-Fi managed and maintained inhouse.
- 5. Number of Locations/Site- I require the number of locations/sites the Wi-Fi contract is contracted for. If there is more than one Wi-Fi provider please state the number of sites for each individual provider.
- 6. End User Offer- What the Wi-Fi offers to the end users e.g. Unlimited, Pay as you go, free 1 hour access or just free access. If there is more than one Wi-Fi provider please state the number of sites for each individual provider.
- 7. Manufacturer Name/Brand- Please provides me with the brand names of the Wi-Fi equipment which many include manufacturers of the access points and routers. If there is more than one Wi-Fi provider please state the Manufacturers Name for each individual provider.
- 8. Contract Description- Please provide me with a brief description of the solution in place for Wi-Fi and any other services provided under the contract. If there is more than one Wi-Fi provider please state the contract description for each individual provider.
- 9. Actual Contract Start Date- Please can you state the Start date of the contract. If there is more than on Wi-Fi provider please split contract dates for each individual provider.

- 10. Actual Contract Renewal/Expiry Date- Please can you state the renewal/expiry date of the contract. If the contract is coming up for renewal if possible please state the likely outcome of the Wi-Fi contract.
- 11. Contact Details- I require the person from within the organisation responsible for the Wi-Fi contract. Can you please provide me with their full contact detail including contact number and an email address? If there is more than one Wi-Fi provider please state the contract details for each individual provider.

IF the organisation doesn't have a Wi-Fi contract in place please state when the organisation plans to have a Wi-Fi contract in place. Please do this by providing me with a month and year and if possible what type of solutions they plan to want in place and the number of locations.

If this service is provided in-house please provide me with:

- 1. Number of Users
- 2. Number of Locations/Site
- 3. End User Offer
- 4. Manufacturer Name/Brand
- 5. Contact Details- I require the person from within the organisation responsible for the Wi-Fi

IF the organisation has this service (Wi-Fi) as part of a managed service please can you provide me with the contract details of the managed contract including:

- 1. Current Provider
- 2. Number of Users- This is normally the total number of staff with the organisation.
- 3. Contract Description- Please can you provide me with a brief contract description of the overall contract.
- 4. Contract Expiry Date- Please
- 5. Contract Review Date
- 6. Contact Details- I require the person from within the organisation responsible for the Wi-Fi contract. Can you please provide me with their full contact detail including contact number and an email address?

## Trust response:

1 - 8 and 11

Under Section 21 of the Act we are not required to provide information in response to a request if the information is already reasonably accessible to you. The information you requested is available from the trust website using the following link: <a href="http://www.mtw.nhs.uk/wp-content/uploads/2017/12/WiFiprovider-contracts.-301117.pdf">http://www.mtw.nhs.uk/wp-content/uploads/2017/12/WiFiprovider-contracts.-301117.pdf</a>

9. 1/4/17

10. 31/3/18 - to be renewed