

Ref: FOI/GS/ID 4629

Please reply to:
FOI Administrator
Trust Management
Maidstone Hospital
Hermitage Lane
Maidstone
Kent
ME16 9QQ

Email: mtw-tr.foiadmin@nhs.net

2 May 2018

Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Trust systems.

You asked:

Incident & Risk Management

What systems does the trust use for its incident reporting and risk management?

- Where the trust uses a supplied / software incident and risk management system can they state who the supplier is?*
- What was the term of the contract?*
- What is the value of the contract?*
- When does the contract expire?*

Employee Compliance

What systems does the trust use for managing staff training and compliance?

- Where the trust uses a supplied staff training and compliance system can they state who the supplier is?*
- What was the term of the contract?*
- What was the value of the contract?*
- When does the contract expire?*

Quality & Compliance

What systems does the trust have to managing quality and compliance?

- Where the trust uses a supplied / software quality and compliance system can they state who the supplier is?*
- What was the term of the contract?*
- What was the value of the contract?*
- When does the contract expire?*

Trust response:

Incident & Risk Management

- Datix
- 1 Year
- **

• 30/04/2018

Employee Compliance

At -Learning

- Clarity Informatics

- 1 Year

- **

- 30/04/2018

Quality & Compliance

QPulse and Synbiotix

- Ideagen Gael Ltd / Synbiotix Solution Ltd

- 1 year / 1 Year

- **

- 31/03/2019 / 31/12/2018

** The Trust is applying Section 43(2) FOIA which provides an exemption from disclosure of information which would or would be likely to, prejudice the commercial interests of any person (including the public authority holding it). This is a qualified exemption, and is therefore subject to the public interest test.

The Trust believes that the information requested contains details which would be likely to damage the companies ability to win new business opportunities for their services and to perform them within a commercially competitive market.

The Trust has concluded that the public interest in maintaining the exemption, and therefore protecting the commercial interests of the suppliers and preserving its ability to compete fairly in a commercial market, outweighs the public interest in disclosure in this case.