

Ref: FOI/GS/ID 4551

Please reply to:
FOI Administrator
Trust Management
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Email: mtw-tr.foiadmin@nhs.net

07 March 2018

Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Tunbridge Wells Hospital A&E.

- 1. It is impossible to get your email address so I am writing.*
- 2. I want to know under FOI the number of people at A&E on 13 January who were not registered with a GP.*
- 3. Can you please tell me how you calculate the time in the department as only the arrival time is logged?*

1. The link to the FOI page on the Trust website can be found on the Home page or by entering Freedom of Information into the search box.
2. We had 1 patient on the 13th Jan 18 who did not have a GP recorded on the system. This does not mean that the patient was not registered with a GP.
3. We time stamp every intervention during a patients time in the ED. To calculate the Time in Department it would be the registration time to the Left Department time which would be either at the point of discharge or admission to a ward area.