

Ref: FOI/GS/ID 4527

Please reply to:
FOI Administrator
Trust Management
Maidstone Hospital
Hermitage Lane
Maidstone
Kent
ME16 9QQ

Email: mtw-tr.foiadmin@nhs.net

22 February 2018

Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to rota gaps in A&E.

1) Please state the number of occasions in the last three financial years and the current financial year to 01.02.18 where a doctor shift in your accident and emergency departments was left unfilled.

2) Please state the number of complaints made by doctors at your accident and emergency departments due to having to fill rota shift absences in each of the last three financial years, and the current financial year to 01.02.18.

Please provide a copy of the text of each complaint.

3) Please state the number of occasions that rota shift gaps in your accident and emergency departments have been filled by agency workers in each of the last three financial years and the current financial year to 01.02.18. Please state the cost of this to your trust in each of these years.

4) Please state the number of occasions that rota shift gaps in your accident and emergency departments have been filled by staff working additional shifts in each of the last three financial years and the current financial year to 01.02.18. Please state the cost of this to your trust in each of these years.

1. The Trust does not have the systems in place to be able to report on the unfilled shifts for doctors.

2. This information is not held in a reportable format. The Trust has estimated that it will cost more than the appropriate limit to consider this part of your request. The appropriate limit is specified in regulations and represents the estimated cost of one person spending 3½ working days in determining whether the Trust holds the information, locating, retrieving and extracting the information. Under Section 12 of the Freedom of Information Act 2000 the Trust is not obliged to comply with this part of your request and we will not be processing this part of your request further.

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