

Ref: FOI/GS/ID 4513

Please reply to:
FOI Administrator
Trust Management
Maidstone Hospital
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Email: mtw-tr.foiadmin@nhs.net

21February 2018

Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Cyber security.

1. Does your organisation adhere to the [Network Security guidance](#) outlined by the National Cyber Security Centre, within its '10 Steps to Cyber Security'?
 - ☐ Yes
 - ☐ No
2. Do you ensure that security patches for critical vulnerabilities are routinely patched within 14 days, as recommended by the National Cyber Security Centre?
 - ☐ Yes
 - ☐ No
3. Have you suffered from any service outages on your network in the last two years, however small?
 - ☐ Yes
 - ☐ No
4. Did any of these outages cause a loss, reduction or impairment to your organisation's delivery of essential services?
 - ☐ Yes
 - ☐ No
5. Was the root cause of the service outage identified and confirmed – at the time or afterwards?
 - ☐ Yes
 - ☐ No
6. Is it possible that any service outages you have suffered in the last two years was caused by a cyber-attack – such as ransomware, DDoS attack, or malware?
 - ☐ Yes
 - ☐ No
7. Are you aware that Distributed Denial of Service (DDoS) attacks are a significant contribution to service interruptions, outages and downtime?
 - ☐ Yes
 - ☐ No

1. The trust has applied Section 31 (1)(a) of the FOI Act (Law Enforcement) to this question as providing this could compromise the security of the Trust's network / data and might materially cover activity which forms part of ongoing criminal investigations

The information which has been withheld is exempt from disclosure under section 31(1)(a) of the Freedom of Information Act. The relevant parts of the ICO guidance on the subject (<https://ico.org.uk/media/for-organisations/documents/1207/law-enforcement-foi-section-31.pdf>) run as follows:

31.—(1) Information is exempt if its disclosure under this Act would, or would be likely to, prejudice - (a) the prevention or detection of crime. It could be used to withhold information that would make anyone, including the public authority itself, more vulnerable to crime for example, by disclosing its own security procedures. It is the view of this trust's Information security function that disclosure of the information above would prejudice our ability to resist cyber-attacks, etc. on our systems.

2. The trust has applied Section 31 (1)(a) of the FOI Act (Law Enforcement) to this question as providing this could compromise the security of the Trust's network / data and might materially cover activity which forms part of ongoing criminal investigations

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3. Yes.

4. Yes.

5. Yes.

6. No. In all cases, the root causes were attributed to known issues.

7. Yes.