

Ref: FOI/GS/ID 4321

**Please reply to:**  
FOI Administrator  
Trust Management  
Maidstone Hospital  
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ME16 9QQ  
Email: mtw-tr.foiadmin@nhs.net

08 November 2017

### **Freedom of Information Act 2000**

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to violent incidents.

- 1. Following the changes to NHS Protect in April 2017 do you still have access to an accredited local security management specialist? Yes / No*
  - a. If yes, are they directly employed or support accessed as part of a contract?*
  - b. If no, how is your board assured of maintaining security standards?*
- 2. Please provide in the table below information about aggression and violence incidents for the financial years April 2014 – March 2015, April 2015 – March 2016, April 2016 – March 2017. Please note all non-physical assaults would include all incidents of aggression and violence that did not result in physical contact i.e. verbal, racial abuse etc.*
- 3. For the physical assault numbers above please break down by the actual impact recorded for each incident in the table below. If your grading of actual impact is different to that defined below, please match to the nearest descriptor from your risk management system.*
- 4. For the physical assaults number above, please indicate in the table below how many incidents were classified as serious and investigated in line with the NHS England Serious Incident Framework.*
- 5. For the physical assaults numbers detailed in table 2, please break down the number in the table below by the staff group.*

1. Yes, directly employed.

The Trust maintains security standards based on the 16/17 model as no new ones are going to be issued. This has been agreed by the Security Management Director- Angela Gallagher and LSMS.

2.

a	b	c	d	e	f
Year	Total number of incidents reported in each year in your risk management system	<b>Physical Assault</b> as per NHS Protect definition and as would have been provided in previous annual submission	<b>Non-Physical Assault</b>	Total Aggression and Violence Incidents = sum of column c & d	% of aggression and violence incidents in relation to total number of incidents = column e divided by column b x 100
April 2014 – March 2015	8696	128	102	230	2.64%
April 2015 – March 2016	9855	148	130	278	2.82%
April 2016 – March 2017	10426	158	172	330	3.16%

3.

Year	Physical Assault Actual Impact	
April 2014 – March 2015	No Harm	74
	Low Harm	48
	Moderate Harm	6
	Severe Harm	0
	Catastrophic Harm	0
	<b>Total</b>	128
April 2015 – March 2016	No Harm	66
	Low Harm	72
	Moderate Harm	9
	Severe Harm	1
	Catastrophic Harm	0
	<b>Total</b>	148
April 2016 – March 2017	No Harm	77
	Low Harm	66
	Moderate Harm	11
	Severe Harm	4
	Catastrophic Harm	0
	<b>Total</b>	158

4.

Year	Physical Assault - Serious Incidents
April 2014 – March 2015	3
April 2015 – March 2016	2
April 2016 – March 2017	5

5.

This information is not held in a reportable format and therefore the Trust has estimated that it will cost more than the appropriate limit to consider this part of your request. The appropriate limit is specified in regulations and

represents the estimated cost of one person spending 3½ working days in determining whether the Trust holds the information, locating, retrieving and extracting the information. Under Section 12 of the Freedom of Information Act 2000 the Trust is not obliged to comply with this part of your request and we will not be processing this part of your request further.