

Maidstone and 
Tunbridge Wells

NHS Trust

Ref: FOI/GS/ID 4282

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Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Exception Reports.

Does your Trust use "Exception Reports" that are used by doctors when day-to-day work varies significantly and/or regularly from the agreed work schedule?

If so, how many exception reports were logged as raising an immediate safety concern since 1.1.16 to the date of this e-mail?

For each occurrence please state (a) when the incident took place, (b) which Trust site did it relate to and (c) provide a detailed, verbatim account of how the doctor described the concern as per the level of detail in the two examples:

Below are the exception reports that have been marked as immediate concern for safety from 1st January 2016 to current.

Tunbridge Wells Hospital	07/08/2017	Late finish On Monday. Staffing levels were as per the defined acceptable level for the ward that day. Huge workload of discharge summaries as well as urgent bloods to do during ward round causing disruption.
Maidstone Hospital	23/08/2017	Ended up staying for 2 hours beyond my contracted hours. Only two juniors on the ward under the supervision of Dr XXXXX
Tunbridge Wells Hospital	19/09/2017	We were short as 2 of my colleagues called in sick same day which meant that I had to finish late
Tunbridge Wells Hospital	04/10/2017	Required to be only cover on stroke unit and hold stroke bleep for afternoon. Had to stay an hour late to complete jobs.