

Ref: FOI/CAD/ID 4096

Please reply to:

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04 August 2017

Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Networks and Telecoms. *Contract 1*

- 1. Current Fixed Line (Voice Circuits) Provider- Supplier's name, if there is not information available please can you provide further insight into why?
- 2. Fixed Line- Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers
- 3. Fixed Line- Contract Duration- the number of years the contract is for each
- 4. Type of Lines- Please can you split the type of lines per each supplier? PTSN, Analogue, SIP
- 5. Number of Lines- Please can you split the number of lines per each supplier? SIP trunks, PSN Lines, Analogue Lines
 Contract 2
- 6. Minutes/Landline Provider- Supplier's name (NOT Mobiles) if there is not information available please can you provide further insight into why?
- 7. Minutes/Landline Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.
- 8. Minutes Landline Monthly Spend- Monthly average spend. An estimate or average is acceptable.
- 9. Minute's Landlines Contract Duration: the number of years the contract is with the supplier.
- 10. Number of Extensions- Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable. Contract 3
- 11. Fixed Broadband Provider- Supplier's name if there is not information available please can you provide further insight into why?
- 12. Fixed Broadband Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers

- 13. Fixed Broadband Annual Average Spend- Annual average spend for each broadband provider. An estimate or average is acceptable.
- 14. VOIP/PBX Installation Date of the organisation's primary telephone system: please provide day, month and year (month and year is also acceptable).

Contract 4

- 15. WAN Provider- please provide me with the main supplier(s) if there is not information available please can you provide further insight into why?
- 16. WAN Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers
- 17. Contract Description: Please can you provide me with a brief description of the contract
- 18. Number of sites: Pleas state the number of sites the WAN covers. Approx. will do.
- 19. WAN Annual Average Spend- Annual average spend for each WAN provider. An estimate or average is acceptable.
- 20. Internal Contact: please can you send me there full contact details including contact number and email and job title.

If your organisation has a managed services contract which includes all or two out of three of the services stated above please state which of these is included with the contract. It would also be for me to if there are any other service support areas that are included within these contracts.

Managed Service Contract

- · Number of Extensions
- · Type of Lines
- · Number of Lines
- · Minutes Landline Monthly Average Spend
- · Fixed Broadband Average Annual Spend
- · WAN Average Annual Spend
- · Internal Contact: please can you send me there full contact details including contact number and email and job title.

Contract 1

- 1. Gamma. BT and Virgin Media.
- 2. April 2018
- 3. See above.
- 4. PTSN, Analogue, SIP, E1 and ISDN2E
- 5. 640 SIP
- 240 ISDN channels

Contract 2

- 6. Gamma
- 7. September 2017
- 8. The information requested is exempt from disclosure under the Freedom of Information Act 2000 Section 43 as its disclosure would, or would be likely to, prejudice the commercial interests of any person (including the public authority holding it).

9. Contract ends September 2017

10.5000

Contract 3

- 11. The fixed broadband service is provided by Custodian Data Centres
- 12. The contract has a ragged end beginning 1st March 2018
- 13. The annual spend of the broadband package is £43200, this does not account for start-up fees.
- 14. This is not associated with the broadband. We do not have domestic/business ADSL services.

Contract 4

- 15. The main supplier for WAN services for Maidstone and Tunbridge Wells NHS Trust (MTW) is BT
- 16. The WAN contract has a ragged end which began on 24th May 2017
- 17. The WAN contract was affected under the national N3 contract. This national contract ceased on 31st March 2017.
- 18. The WAN covers three MTW sites
- 19. The costs for the WAN for MTW are part of a block contract with other organisations. It is not possible to disaggregate the costs specific to MTW from this block contract
- 20. Michael Beckett, Interim Director of Health Informatics, michael.beckett@nhs.net

The Trust has no managed services