

Ref: FOI/CAD/ID 3500

**Please reply to:**  
FOI Administrator  
Trust Management  
Maidstone Hospital  
Hermitage Lane  
Maidstone  
Kent  
ME16 9QQ  
Email: mtw-tr.foiadmin@nhs.net

28 September 2017

### **Freedom of Information Act 2000**

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to managing personal injury claims.

Please accept our apologies for the lengthy delay in responding to your request.

- 1. What policies does the Trust have in place to identify, investigate and report potential cases of clinical negligence?*
- 2. In the financial year 2015/16, how much did the Trust spend in-house on managing clinical negligence claims?*
- 3. In the financial year 2015/16, how much did the Trust spend in-house on managing all personal injury claims (e.g. clinical, employer's /public liability etc.)?*
- 4. How many full-time equivalent staff within the Trust's employment are responsible for managing clinical negligence claims? What is the total annual pay bill for these members of staff?*
- 5. How many full-time equivalent staff within the Trust's employment are responsible for managing all types of personal injury claim? What is the total annual pay bill for these members of staff?*
- 6. In total, how much did the Trust spend in 2015/16 on contracting outside providers (e.g. solicitors), other than the NHS LA, to deal with clinical negligence claims.*

1 The Trust has a claims investigation policy which includes clinical negligence claims, however it is currently under review and has not been before the Policy Ratification Committee.

2 It is not possible to answer this question since none of our staff deal exclusively with clinical negligence claims (they manage clinical, non-clinical, inquests and police enquiries and council safeguarding enquiries).

Our 'Pay' budget therefore cannot be apportioned in any way to reflect only clinical claims.

3 It is not possible to answer this question since none of our staff deal exclusively with personal injury claims (they manage clinical claims, non-clinical claims, inquests and police enquiries and council safeguarding enquiries).

Our 'Pay' budget therefore cannot be apportioned in any way to only personal injury claims.

4 There are 3 members of staff that are responsible (in part, as outlined above) for managing clinical claims. The total annualised spend on these staff is £150,132 pa.

5 There are 3 members of staff that are responsible (in part, as outlined above) for managing all types of personal injury claims £150,132 pa.

6 It is not possible to answer this question. While we do record that we are paying for legal or services from other outside providers; we do not record the purpose of the work (i.e. clinical negligence).