

Ref: FOI/CAD/ID 3760

Please reply to:
FOI Administrator
Trust Management
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Email: mtw-tr.foiadmin@nhs.net

23 August 2017

Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Finance and Information Technology.

- 1. Who provides the organisations BACS payments and Direct Debit collection software?*
- 2. Please provide a list of your suppliers of the above software.*
- 3. How you came to the decision to choose these companies?*
- 4. Are these solution(s) hosted on premise or cloud hosted?*
- 5. Please provide expenditure on computer software used for Bacs payment processing and Direct Debit collection. For financial years 2014/2015 and 2015/2016.*
- 6. When does your current contract(s) with BACs payment and direct debit collection software expire?*
- 7. Will this service(s) be tendered and if so where?*
- 8. What is the total value of your current BACS payment and Direct Debit collection software contract(s) and over what period?*
- 9. With whom does the organisation hold its primary bank account?*
- 10. Does the organisation, acting as a Bureau, provide Bacs processing on behalf on any other organisation?*
- 11. What payments types does the organisation use? (e.g Bacs (Direct Credit), Direct Debit, Faster Payments, etc.).*
- 12. Who is the person responsible for BACS processing and Direct Debit collection software?*
 - o Name*
 - o Position*
 - o Telephone Number*
 - o Email*

1. BACSTEL-IP
2. V1 Ltd
3. Information not available
4. Locally installed software is used to submit payment files to service provider.

5. The information requested is exempt from disclosure under the Freedom of Information Act 2000 Section 43 as its disclosure would, or would be likely to, prejudice the commercial interests of any person (including the public authority holding it).

6. Feb 2018

7. No

8. The information requested is exempt from disclosure under the Freedom of Information Act 2000 Section 43 as its disclosure would, or would be likely to, prejudice the commercial interests of any person (including the public authority holding it).

9. Royal Bank of Scotland

10. No

11. BACS (Direct Credit), CHAPS & Faster Payments

12. The Trust considers the names and telephone numbers requested exempt under Freedom of Information Act 2000 Section 40(2) (personal information) as it relates to the personal information of employees. These members of staff are not of sufficient senior level where there is reasonable expectation that this information would be released into the public domain.

The Trust follows guidance issued by the Information Commissioner's Office on the disclosure of personal data including direct contact details.

This falls under the remit of the Finance Director, Steve Orpin.

To contact members of the board, please contact the Executive secretarial team on telephone 01622 226412.