

Ref: FOI/CAD/ID 4181

Please reply to:
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Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to debt collection agencies and overseas patients.

Please answer question 1, and then answer question 2 and/or 3, depending on which of these refer to the Trust's specific financial arrangement.

1. since 1 January 2016, which debt collection agency/agencies has the Trust used to recover costs from chargeable overseas NHS patients?

2. If the Trust contracted an agency/agencies to recover debts from chargeable overseas patients, please provide the following details about this financial arrangement in the period from 1 January 2016 until the present:

i) What was the duration and value of this contract (including all extra fees, such as but not limited to commission fees and "no win, no fee" fees)?

ii) What was the total value of all debts recovered, and the total value of chargeable overseas patients' debts recovered?

iii) What was the value of chargeable overseas patients' debts that were passed along to the agency/agencies but remain unrecovered?

3. If the Trust has sold chargeable overseas patients' debts onto an agency/agencies, please provide the following details about this financial arrangement in the period from 1 January 2016 until the present:

i) What was the number and value of chargeable overseas patients' debts that were sold on?

ii) At what rate were these debts sold on, as compared to their original value (please state a range if different debts were sold at different rates)?

1.

Along with other debt the Trust has used CPA. This is not exclusive to overseas debt.

2.

No specific debt collection agency used exclusively for overseas debt.

ii)		
All Debts recovered	1,839,815	
Overseas visitors debts recovered		44,031
iii) Unrecovered Overseas debt		192,281

3.

The Trust has not sold chargeable overseas patients' debts onto agency/agencies,