

Ref: FOI/CAD/ID 3089

Please reply to:
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08 February 2016

Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to LAN maintenance and services.

Please can you send me the organisation's Local Area Network (LAN) contract, which may include the following?

- *Support and Maintenance- e.g. switches, router, software etc.*
 - *Managed*
 - *Installation*
 - *Cabling*
1. *Existing Supplier: Who is the current supplier for each contract?*
 2. *Annual Average Spend for Supplier: What is the annual average spending on the supplier above? If there is more than one supplier please split the annual averages spend for each supplier.*
 3. *Number of Users: Please can you provide me with the number of users each contract covers. Approximate number of users will also be acceptable.*
 4. *Number of Sites: The number of sites where equipment is supported by these contracts.*
 5. *Contract Type: For each contract is the contract Managed, Maintenance, Installation, Software*
 6. *Hardware Brand: What is the hardware brand of the LAN equipment?*
 7. *Contract Description: Please provide me with a brief description of the overall contract.*
 8. *Contract Duration: What is the duration of the contract is and can you please also include any extensions this may include for each contract.*
 9. *Contract Expiry Date: When does the contract expire for each contract?*
 10. *Contract Review Date: When will the organisation is planning to review the contract?*
 11. *Responsible Officer: Who within the organisation is responsible for each of these contract(s) please provide me with contact details including name, job title, contact number and email address?*

If the LAN maintenance is included in-house or managed please include the following information:

- 1. Hardware Brand: What is the hardware brand of the LAN equipment?*
- 2. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.*
- 3. Number of Sites: Estimated/Actual number of sites the LAN covers.*
- 4. Responsible Officer: Who within the organisation is responsible for LAN please provide me with contact details including name, job title, contact number and email address?*

- 1 Local Area Network support is provided in-house with an element of additional support from Block Solutions.
2. The information requested is exempt from disclosure under the Freedom of Information Act 2000 Section 43 as its disclosure would, or would be likely to, prejudice the commercial interests of any person (including the public authority holding it).
3. approx. 4500
4. Support is provided across 11 sites.
5. Fully managed service.
6. Cisco
7. The services cover both IT Network and Telephony support
8. The contract with Block runs for the next 12 months
9. Block 1/1/2017
10. 2nd Quarter
11. Donna-Marie Jarrett Director of Health Informatics - donnajarrett@nhs.net

If the LAN maintenance is included in-house or managed please include the following information:

1. See above.
2. See above.
3. See above.
4. See above.