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Ref: FOI/CAD/ID 4058

**Please reply to:**

FOI Administrator

Trust Management

Service Centre

Maidstone Hospital

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Kent

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Email: mtw-tr.foiadmin@nhs.net

20 June 2017

**Freedom of Information Act 2000**

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to WannaCry ransomware.

*1. What percentage of the Trust’s Microsoft Windows machines (servers, PCs, laptops) was affected, locked or otherwise knocked-offline by the WannaCry ransomware attack?*

*2. Please provide the total number of machines affected.*

*3. Of this total number, how many were Windows XP machines?*

*4. How long were the affected machines rendered unusable in terms of hours or days?*

*5. What steps did the Trust take to recover the affected machines?*

*6. Which applications or services at the Trust were directly affected as a result of the attack?*

*7. How many times did your Trust pay the ransom demanded by the WannaCry malware to unlock any of the affected machines?*

*8. What data was lost from the Trust as a result of the WannaCry attack?*

*9. Since your WannaCry attack, what new security technologies has the Trust deployed to ensure the future integrity and safety of its Windows IT systems?*

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The trust has applied Section 31 (1)(a) of the FOI Act (Law Enforcement) to this question as providing this could compromise the security of the Trust’s network / data and might materially cover activity which forms part of ongoing criminal investigations

The information which has been withheld is exempt from disclosure under section 31(1)(a) of the Freedom of Information Act. The relevant parts of the ICO guidance on the subject (https://ico.org.uk/media/for-organisations/documents/1207/law-enforcement-foi-section-31.pdf) run as follows:

31.—(1) Information is exempt if its disclosure under this Act would, or would be likely to, prejudice - (a) the prevention or detection of crime. It could be used to withhold information that would make anyone, including the public authority itself, more vulnerable to crime for example, by disclosing its own security procedures. It is the view of this trust’s Information security function that disclosure of the information above would prejudice our ability to resist cyber-attacks, etc. on our systems.