

Ref: FOI/CAD/ID 4065

Please reply to: FOI Administrator Trust Management Service Centre Maidstone Hospital Hermitage Lane

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Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to WannaCry ransomware attack.

- 1. Did your trust shut down any IT systems in response to the ransomware attack, known as WannaCry, on or after 12 May, 2017?
- 2. How many computers/servers/devices infected in the ransomware attack, known as WannaCry, on 12 May, 2017?
- 3. How many planned appointments and/or operations did the trust cancel/postpone/reschedule as a result, either direct or indirect, of the WannaCry ransomware attack?
- 4. Did you trust put in place any emergency ambulance diverts from its emergency department as a result of the WannaCry ransomware attack?
- 5. How many "serious incidents" occurred at your trust as a result, direct or indirect, of the WannaCry ransomware attack?
- 6. Was there any other impact on clinical care, for example delays or lack of access to tests?
- 7. In 14 March, 2017, Microsoft released a patch for computers/servers/devices to remove the specific vulnerability. This was made available to trusts by NHS Digital on 25 April, 2017, and trusts were explicitly informed of this availability on 27 April, 2017. On May 12, 2017, had your trust applied the patch detailed above to all computers/server/devices running a version of Windows to which the patch was applicable?

The trust has applied Section 31 (1)(a) of the FOI Act (Law Enforcement) to this question as providing this could compromise the security of the Trust's network / data and might materially cover activity which forms part of ongoing criminal investigations

The information which has been withheld is exempt from disclosure under section 31(1)(a) of the Freedom of Information Act. The relevant parts of the ICO guidance on the subject (https://ico.org.uk/media/for-

organisations/documents/1207/law-enforcement-foi-section-31.pdf) run as follows:

31.—(1) Information is exempt if its disclosure under this Act would, or would be likely to, prejudice - (a) the prevention or detection of crime. It could be used to withhold information that would make anyone, including the public authority itself, more vulnerable to crime for example, by disclosing its own security procedures. It is the view of this trust's Information security function that disclosure of the information above would prejudice our ability to resist cyber-attacks, etc. on our systems.