

Ref: FOI/GS/ID 3180

Please reply to:
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14 June 2017

Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to a Kent Online report. The Trust was required to wait until the inquest had concluded before we could release any information.

In the first place, having looked at your web site I cannot see any reference to the Freedom of Information Act. It may be there somewhere but if so it is carefully hidden away. Why is this?

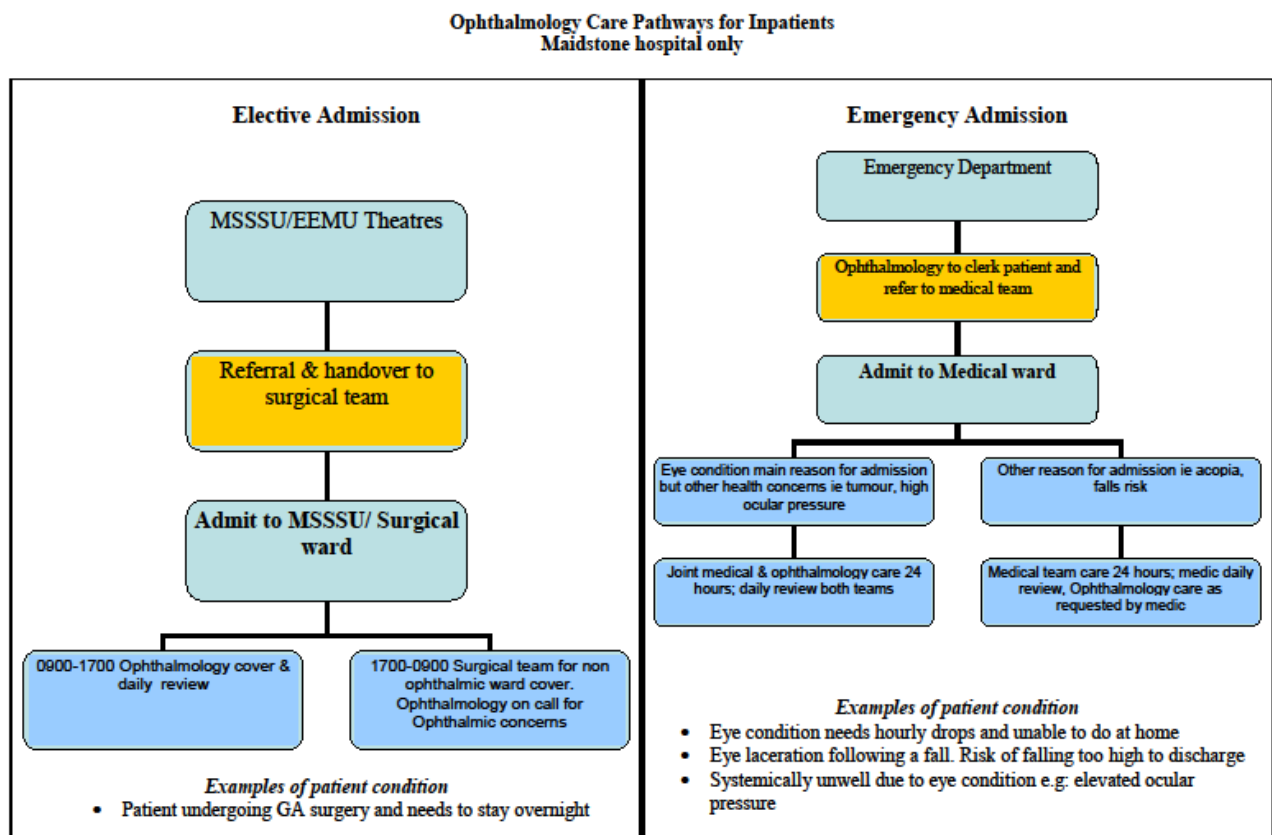
Secondly, please provide details of the improvements that you claim have been made. I assume that there have been some senior management team and board discussions on this matter, and a variety of internal emails, etc. so I should be grateful for the relevant documentation.

Thirdly, what was the precise status of the member of staff involved and why have you not sent this case on to the relevant registration council?

Fourthly, I wish to be provided with information on the due diligence you carry out on contractors/agencies supplying nursing staff and on the subsequent performance monitoring/quality control systems you have in place.

1. Freedom of Information can be found on the home page of the Trust web site under the popular links section: www.mtw.nhs.uk.

2. Clear pathway for ophthalmology inpatients to be identified



Stickers to be placed in patient notes identifying ophthalmic contact details.



Handover sheet developed for monitoring patients on high risk medications. (This may vary between wards).

Warning and advice sticker developed for mannitol.

3. Should an investigation relating to a clinical worker result in the requirement to refer to a professional body this would be made by the relevant Clinical Board member in line with Trust policy.

4. Clinical Agency staff are sourced via Call-off contract for the provision of Services under NHSCPP national CSF agreement, reference NHSCPP2015/011

The attached checklist is required for each worker prior to booking.



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NHSCPP2015_011 Te

A complaints process is in place as part of the framework contract. Should an investigation relating to a clinical agency worker result in the requirement to refer to a professional body this would be made by the relevant Clinical Board member in line with Trust policy.