

Ref: FOI/CAD/ID 3672

Please reply to:
FOI Administrator
Trust Management
Service Centre
Maidstone Hospital
Hermitage Lane
Maidstone
Kent
ME16 9QQ
Email: mtw-tr.foiadmin@nhs.net

15 March 2017

Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to NHS IT database.

Can you review the attached spreadsheet of systems we have recorded for your trust and correct any mistakes, omissions or changes?

Can I ask that you validate the spreadsheet and give particular priority on systems that we don't record or been replaced with a new system please.

Please see the below table:

BI & Data warehousing	In House	SQL development		2009-10-01	N/A	
Bed management	No system installed					
Cardiology	Philips	TomCat		2006-06-26	Rolling contract	
Child health system	No system installed					
Clinical data warehouse	No system installed					
Clinical decision support in e-prescribing	No system installed					
Clinical noting	No system installed					
Clinical portal	No system installed					
Clinical workflow engine/integrated care pathways	No system installed					
Critical care	Critical Care Audit	Ward Watcher		2006-01-01	Rolling contract	
Dep A&E	EMIS Health	Symphony		2003-01-01	Rolling contract	
Dep Maternity	HSS EuroKing	E3		2006-01-01	Rolling contract	
Dep PACS	GE Healthcare	Centricity		2006-02-01	2020-01-01	
Dep Pathology	CSC	i.Lab		2004-01-01	Rolling contract	
Dep Pharmacy	JAC	JAC		1980-01-01	Rolling contract	
Dep RIS	GE Healthcare	RIS		2013-06-01	2020-01-01	
Dep Theatres	Trisoft	TheatreMan		2009-01-01	Rolling contract	
Diagnostic reporting	CSC	i.Lab		2009-06-01	Rolling contract	
Digital dictation	DScribe	Dscribe		2011-01-01	Rolling contract	
Digital dictation	DScribe	Dscribe		2007-01-01	Rolling contract	
Discharge letters	EMIS Health	Symphony		Unknown	Rolling contract	
Discharge letters	Teleologic	Teleologic		2009-01-01	Rolling contract	
Document management	Ideagen	Q-Pulse		2008-01-01		
Document management	Microsoft	SharePoint		2008-01-01		
EPR	No system installed					
Finance	Capita IB Solutions	Integra		2007-09-01	Rolling contract	

Inpatient e-prescribing	No system installed					
Integration Platform	Infor	Cloverleaf		2004-01-01	Rolling contract	
Main Community System	no department					
Observations - vital signs	Nervecentre Software	e-COBS		2014-11-14	2019-11-14	
Oncology	In House	KOMS		**	N/A	** the system before KOMS was installed in October 1995
Oncology e-prescribing	Varian Systems	Aria		01/01/2014	Rolling contract	
Order comms	CSC	Patient Centre/Clinicom		2004-01-01	Under review	
Outpatient e-prescribing	No system installed					
PAS	CSC	Patient Centre		2004-01-01	Under review	
Patient access portal	No system installed					
Scheduling	CSC	Patient Centre/Clinicom		2004-01-01	Rolling contract	
Scheduling	Trisoft	TheatreMan		2009-01-01	Unknown	
Blood tracking	Msoft	Bloodhound		2013-07-01	2016-01-01	
Analytics (PLICS)	CACI	Synergy		2007-01-01	Rolling contract	

If you have any queries about this letter please do not hesitate to contact me. Please remember to quote the reference number above in any future communications.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write in the first instance to:

Mr Glenn Douglas
Chief Executive
Maidstone and Tunbridge Wells NHS Trust
Maidstone Hospital
Hermitage Lane
Maidstone
Kent ME16 9QQ

If you are not content with the outcome of your complaint you may apply directly to the Information Commissioner for a decision. Generally the Information Commission cannot make a decision unless you have exhausted the complaints procedure provided by the Chief Executive's Office. The Information Commissioner can be contacted at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely

Gail Spinks
Head of Information Governance

FOI Applicant Feedback

Maidstone & Tunbridge Wells NHS Trust constantly reviews the services that we provide in order to ensure that we deliver the highest quality possible to our service users. In order to assist with this process we would ask you please to take a couple of minutes to provide us with some feedback with regard to the FOI service that you have been provided.

FOI Request reference Number	
Did you find it easy to make a request for information?	Yes / No
Did you receive an acknowledgement within a reasonable timeframe?	Yes / No
Are you satisfied that your request was dealt within a timely manner?	Yes / No
Did the response content address the requirement of your request?	Yes / No
What if anything do you feel the Trust could do differently to improve the FOI service for the benefit of our service users?	

Please send this completed form to:

Mtw-tr.foiadmin@nhs.net or

G Spinks
Head of Information Governance
Maidstone & Tunbridge Wells NHS Trust
Maidstone Hospital
Hermitage Lane
Maidstone
Kent ME16 9QQ