

Ref: FOI/CAD/ID 3672

Please reply to: FOI Administrator Trust Management

Service Centre Maidstone Hospital Hermitage Lane Maidstone

Kent ME16 9QQ

Email: mtw-tr.foiadmin@nhs.net

15 March 2017

## Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to NHS IT database.

Can you review the attached spreadsheet of systems we have recorded for your trust and correct any mistakes, omissions or changes?

Can I ask that you validate the spreadsheet and give particular priority on systems that we don't record or been replaced with a new system please.

Please see the below table:

BI & Data warehousing     In House     SQL development     2009-10-01     N/A       Bed management     No system installed     2006-06-26     Rolling contract       Cardiology     Philips     TomCat     2006-06-26     Rolling contract       Child health system     No system installed						
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Finance Capita IB Solutions Integra 2007-09-01 Rolling contract	EPR	No system installed				
	Finance	Capita IB Solutions	Integra	2007-09-01	Rolling contract	

Inpatient e-prescribing	No system installed				
Integration Platform	Infor	Cloverleaf	2004-01-01	Rolling contract	
Main Community System	no department				
Observations - vital signs	Nervecentre Software	e-COBS	2014-11-14	2019-11-14	
Oncology	In House	KOMS	**	N/A	** the system before KOMS was installed in October 1995
Oncology e-prescribing	Varian Systems	Aria	01/01/2014	Rolling contract	
Order comms	CSC	Patient Centre/Clinicom	2004-01-01	Under review	
Outpatient e-prescribing	No system installed				
PAS	CSC	Patient Centre	2004-01-01	Under review	
Patient access portal	No system installed				
Scheduling	CSC	Patient Centre/Clinicom	2004-01-01	Rolling contract	
Scheduling	Trisoft	TheatreMan	2009-01-01	Unknown	
Blood tracking	Msoft	Bloodhound	2013-07-01	2016-01-01	
Analytics (PLICS)	CACI	Synergy	2007-01-01	Rolling contract	

If you have any queries about this letter please do not hesitate to contact me. Please remember to quote the reference number above in any future communications.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write in the first instance to:

Mr Glenn Douglas
Chief Executive
Maidstone and Tunbridge Wells NHS Trust
Maidstone Hospital
Hermitage Lane
Maidstone
Kent ME16 9QQ

If you are not content with the outcome of your complaint you may apply directly to the Information Commissioner for a decision. Generally the Information Commission cannot make a decision unless you have exhausted the complaints procedure provided by the Chief Executive's Office. The Information Commissioner can be contacted at:

The Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire SK9 5AF

Yours sincerely

Gail Spinks
Head of Information Governance

## **FOI Applicant Feedback**

Maidstone & Tunbridge Wells NHS Trust constantly reviews the services that we provide in order to ensure that we deliver the highest quality possible to our service users. In order to assist with this process we would ask you please to take a couple of minutes to provide us with some feedback with regard to the FOI service that you have been provided.

FOI Request reference Number	
Did you find it easy to make a request for information?	Yes / No
Did you receive an acknowledgement within a reasonable timeframe?	Yes / No
Are you satisfied that your request was dealt within a timely manner?	Yes / No
Did the response content address the requirement of your request?	Yes / No
What if anything do you feel the Trust could do differently to improve th for the benefit of our service users?	e FOI service

Please send this completed form to:

Mtw-tr.foiadmin@nhs.net or

G Spinks
Head of Information Governance
Maidstone & Tunbridge Wells NHS Trust
Maidstone Hospital
Hermitage Lane
Maidstone
Kent ME16 9QQ