

Ref: FOI/GS/ID 3893

Please reply to:
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Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to hospital food.

Under the terms of the Freedom of Information Act 2000 I would like answers to the following 5 questions:

1. For the most recent two financial years (14/15) and (15/16) please state what the cost of providing food to patients was at your trust per patient per day?

For example: 14/15 - £3.80, 15/16 - £4.20

2. If you have a figure please state what percentage of food in the most recent financial year (15/16) was returned untouched by patients?

3. If you have an outside caterer that is responsible for supplying food to the Trust, please state the name of the company and how much it was paid by the Trust in (15/16)?

4. In the 2016 calendar year please state how many complaints you logged relating to the provision of on-site food and give brief details of the nature of those complaints.

5. What is the trust's policy on healthy eating?

1. the total cost per patient day including labour:

Year	Maidstone Hospital	Tunbridge Wells Hospital
2014/15	£8.00	£12.00
2015/16	£9.02	£13.22

2. Wastage across both sites approximately 12 %.

3. N/A - in house service

4. 4 complaints were logged. The nature of the complaints were:

- the food served was cold and portions too small
- the lack of choice with food “fish pie 3 days in a row” and no fruit available
- food trolley being pushed too fast in the public corridor.
- loss of dentures meant patient had to eat pureed food and food should have been delivered on a red tray.

5. We comply with dietetic guidelines & cquins. A healthier choice is indicated on the patient menu as HC.