

Ref: FOI/CAD/ID 3336

Please reply to:
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Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to ERP Systems Information.

Could you please respond to the following questions?

1. *Who is your current provider of Financial Systems support and implementation services?*
2. *When does the contract expire?*
3. *Who should I contact if I wish to supply training on your financials systems?*
4. *Who is your current provider of Procurement Systems support and implementation services?*
5. *When does the contract expire?*
6. *Who should I contact if I wish to supply training on your procurement systems?*
7. *Who is your current provider of Human Resources Systems support and implementation services?*
8. *When does the contract expire?*
9. *Who should I contact if I wish to supply training on your HRMS systems?*
10. *What Applications are you running for:*
 - o Finance?*
 - o HR?*
 - o Payroll?*
 - o Project?*
 - o CRM?*
 - o Manufacturing?*
 - o Sourcing?*
 - o Invoice Scanning Tool?*
 - o Are you using Config Snapshot?*
 - o What BI Tool are you using?*
11. *What versions of the above Applications are you running?*
12. *When was your last Application upgrade?*

13. *Are you planning another upgrade in the next 12-18 months?*
14. *Do you have an Oracle support partner for applications? If so who?*
15. *What kind of support is included in the contract (functional/technical/etc.?)*
16. *What is the value of the application support contract?*
17. *When does it expire?*
18. *Where do you advertise any Oracle procurement opportunities?*
19. *Who is responsible for looking after the contract for the Oracle estate?*
20. *Who is responsible for looking after the licenses for the Oracle estate?*
21. *How much do you pay annually for Oracle Support & Maintenance?*
22. *When does this contract renew?*
23. *Do you work with off-shore partners?*
24. *Who are your off –shore partners for ERP Systems Implementation and support?*

Questions 1 – 9 have been previously answered in your request ID 3291 and the Trust will not be responding again.

The responses to Questions 10 – 24 are as follows:

Finance

10. Integra
11. Integra 2
12. January 2016
13. No
14. No
15. Licences, Hosting, functional and technical support
16. £80,000 pa
17. January 2019

HR & Payroll

11. ESR is a national system across the whole of the NHS and as such, upgrades (releases) are automatically scheduled and we have no further information relating to 'versions'.
12. Release 33.2.0.0 Friday, 27th January 2017
13. The Trust does not plan the upgrades (see response to Q11). The next release is scheduled for Friday, 24th February 2017.
14. IBM.
15. ESR is a National NHS Solution. We are unable to provide this information.
16. ESR is a National NHS Solution. We are unable to provide this information.
17. ESR is a National NHS Solution. We are unable to provide this information.

Project

10. Mangoapps
11. 9.2
12. 2015 – managed cloud solution so exact date is unknown
13. No but managed cloud solution so this is unknown
14. No

- 15. Fully managed service
- 16. Part of the managed service contract which is done on a monthly license, details can be found on www.mangoapps.com
- 17. Monthly notice required.

CRM

Not applicable

Manufacturing

Not applicable

Questions 18 -24

- 18. Depends on the requirement and value of contract would look at utilising CCS frameworks or if required OJEU
- 19. Head of IT
- 20. Head of IT
- 21. No direct Oracle support contract. Any oracle database support is part of the overall system maintenance contract and is not broken down.
- 22. No direct Oracle support contract
- 23. We do not currently have any off-shore partners for IT systems
- 24. Not applicable.