

Ref: FOI/CAD/ID 3682

**Please reply to:**  
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### Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to pest control.

1. *How many times did your hospital trust have to call out pest control between the financial years 2014/15 and 2015/16?*
2. *Please further detail each specific incident as far as possible? (For example: what type of pest was seen: rat; cockroaches; ants' nest etc and where was it spotted: staff locker room; electrical cupboard; kitchen; ward)*
3. *Please describe any proofing/housekeeping/hygiene recommendations – and/or precautions to be observed by trust staff - given by pest control contractors to help eliminate causes of infestation.*
4. *Please provide an up-to-date copy of your hospital's pest control policy if you have one.*

1. The Trust had to call out our pest control contractor on 12 occasions in the financial year 2014/15 and on 20 occasions in the financial year 2015/16

2.

14-Apr-14	Ants	Physiotherapy	Maidstone
08-May-14	Ants	Travers Drs Lounge	Maidstone
21-May-14	Ants	A & E Entrance	Maidstone
22-May-14	Bees	Outside Pye Oliver	Maidstone
29-May-14	Ants	Travers Drs Lounge	Maidstone
02-Jun-14	Pigeons	X Ray Courtyard	Maidstone
21-Aug-14	Bed bugs	Relatives Room ITU	TWH
16-Sep-14	Wasps nest	Visitors car park	Maidstone

29-Oct-14	Flies	Rowan House (Residences)	Maidstone
23-Nov-14	Maggots	A&E Waiting Room	Maidstone
18-Dec-14	Biting Insects	Women & Children Offices	TWH
17-Mar-15	Rat	Outside by former helipad	Maidstone
07-Apr-15	Ants	Riverbank	Maidstone
28-Apr-15	Rat	Outside by Oncology waste area	Maidstone
29-Apr-15	Rat	Outside slope by Oncology	Maidstone
30-Apr-15	Fleas	Ante Natal Clinic	TWH
07-May-15	Rodent activity?	Outside Orthopaedic offices	Maidstone
01-Jun-15	Ants	Riverbank	Maidstone
03-Jul-15	Flying ants	Charles Dickens	Maidstone
31-Jul-15	Biting Insects	Travers Unit offices	Maidstone
03-Aug-15	Rodent?	Outside HR windows	Maidstone
17-Aug-15	Wasps nest	Staff car park	Maidstone
27-Aug-15	Rodent activity?	Outside slope by Oncology	Maidstone
14-Sep-15	Ants	Main Kitchen	Maidstone
24-Sep-15	Rat (dead)	Under bin outside Birthing Centre	Maidstone
10-Oct-15	Pigeons	Oncology Courtyard	Maidstone
12-Nov-15	Ants	Main Kitchen	Maidstone
04-Dec-15	Maggots	In ceiling void above Servery	Maidstone
15-Dec-15	Pigeons (dead)	Courtyard by Lord North	Maidstone
23-Dec-15	Rodent activity?	Bin shed Rowan House (Residences)	Maidstone
26-Jan-16	Rodent activity?	Oncology Garden	Maidstone
25-Mar-16	Rodent activity?	Loading Bay area by compactor	TWH

3. The hygiene recommendations were not required as this had been dealt with prior to the contractor's arrival in the case of ants where patients or staff had spilt sugar or sugary drinks which encouraged garden ants to enter the

buildings. Rodent or questionable rodent activity, where staff thought they had seen rodents, we already have bait boxes located outside our buildings so nothing further required apart from rebaiting which is part of the contractor's responsibility.

4. The Trust does not have a specific pest control policy.