

Ref: FOI/CAD/ID 3649

**Please reply to:**  
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### **Freedom of Information Act 2000**

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to overseas visitors.

- 1 - How many overseas visitors received treatment at the trust in the financial year 2015-16 who weren't eligible for free care?*
- 2 - How much has the trust so far (as of today's date) collected in payments from overseas visitors who weren't eligible for free care in 2015-16? How much is still owed?*
- 3 - How many overseas visitors received treatment in any form of obstetrics or maternity care in 2015/16?*
- 4 - How much has the trust so far collected in payments from overseas visitors receiving obstetrics or maternity care in 2015/16? How much is still owed?*
- 5 - Did any overseas visitors receive IVF or any other fertility treatment in 2015/16?*
- 6 - If yes please provide as many details as possible including the nationality (if possible), the form of treatment and the price. Please also state if they paid the full amount for the cost.*
- 7 - Is the trust doing anything specific to better identify overseas visitors and ensure they are charged e.g. ID checks on specific wards, training for staff, employing debt collection agencies – please specify.*

1 – The Trust identified 101 patients in 15/16

2 – The Trust invoiced £502,991.03 – outstanding £130,133.95

3 - 20 maternity / obstetric patients

4 - £23041.41 outstanding for maternity / obstetrics

5 - No

6 - N/A

7 - The Trust has employed an Overseas Visitor Manager to investigate patient's eligibility to free NHS care for Maidstone Hospital and Tunbridge wells Hospital. Training sessions are on-going to help the staff to recognise an Overseas Visitor.