

Ref: FOI/CAD/ID 3665

Please reply to:
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Trust Management
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7 December 2016

Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to non-emergency patient transport services.

- 1. Following the appointment of NEPTS provider G4S to provide all non-emergency patient transport services in Kent from 1st July 2016 and the appointment of Coperforma to provide all non-emergency patient transport services in Sussex from 1st April 2016, can you confirm if MTW Trust have engaged any services, other than from G4S, to transport/convey patients.*
- 2. If the answer to 1 is affirmative, please list the names of the supplying companies.*
- 3. Was the work commissioned in Q1, work that should have been completed by G4S.*
- 4. If the answer to 3 is affirmative, have MTW Trust re-charged G4S.*
- 5. How were the companies in question 2 selected, was this by tender. If not by tender what process was used?*
- 6. How are the companies in question 2 market tested for price, quality delivery and qualifications of staff.*
- 7. How much, in value, have MTW Trust been invoiced for additional Patient Transport Services in July, August, September and October 2016.*
- 8. What process is in place to measure quality standards for any patient transport journeys undertaken by the incumbent NEPTS provider?*
- 9. Can all categories of such quality standards applied be listed and identified?*
- 10. How is activity data reported and what process is in place to ensure accuracy in all activity data collected.*
- 11. What methods are used to ensure NHS information governance protocols/policy are complied with in relation to P.I.D?*

1. Yes

2.

- Meditech UK

- Private Ambulance Service
- UKSAS
- E-zec Ambulance Service
- Caring for you Ambulance Service
- Delta Medical Service
- PSS Secure Transport
- Abacus Ambulance Service
- Streamline taxis

3. Some of the work commissioned should have been done by the commissioned companies that serve patients in our Trust. However, some was outside the scope of the main contracted companies.

4. The Trust does not hold a contract with G4S. The main PTS contract was commissioned and managed by the CCGs, who the Trust is seeking to recover costs from.

5. This was a tender process.

6. Bidders are assessed through an agreed evaluation matrix within the tender process.

7.

July 16 = £56,869

August 16 = £33,548

September 16 = £65,018

October 16 = £51,872

8. These services are commissioned by the CCG's and are performance managed by them.

9. These services are commissioned by the CCG's and are performance managed by them

Please refer this question to the CCG's.

10. These services are commissioned by the CCG's and are performance managed by them

Please refer this question to the CCG's.

11. These services are commissioned by the CCG's and are performance managed by them

Please refer this question to the CCG's and Providers.