

Ref: FOI/CAD/ID 3287

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03 October 2016

### **Freedom of Information Act 2000**

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Chronic pain service.

- 1. The definition of calculation used for new to follow up ratios for chronic pain referrals.*
- 2. The data for new to follow up for chronic pain referrals for your trust for the years April 2010 to April 2015*
- 3. Is the calculation used for new and follow-up in Chronic Pain a local or national definition?*
- 4. Can you provide the wording of the definition used?*
- 5. Does the New to follow up ratio calculation that is used by your organisation for Chronic Pain also apply to other specialties?*
- 6. If no - please explain the differences in the calculations.*

This calculation is the number of follow up attendances / first OP attendances. As far as we know all specialties were treated the same way during the requested time period.

Attached is the definition that is used now but to the best of our knowledge this was not in place during the time period requested.

# SCHEDULE

## 2 – THE SERVICES

### A. Activity Planning Assumptions

#### Outpatient Follow Up Ratios

In line with the national and local quality requirements and accepted national good practice the CCGs will agree contracts that as a maximum achieve national upper quartile performance on out-patient follow-up rates for each provider. Providers are required to ensure that such ratios are achieved by speciality in isolation; there is no netting off between specialties or sub specialties.

The penalty will be applied on a YTD basis, but only up to the value of the year to date penalty, i.e. there cannot be a YTD “negative” penalty applied to the contract. The ratios to be applied are detailed in the table below:

MTW 2016/17 Follow Up Ratios		
Spec Code	Specialty Description	16/17 Contract Ratio
100	General Surgery	0.84
101	Urology	2.41
110 **	Trauma & Orthopaedics	1.35
120 **	Ear Nose & Throat	1.13
130	Ophthalmology	2.64
191	Pain Management	0.67
301	Gastroenterology	0.99
302	Endocrinology	3.67
303	Clinical Haematology	7.93
307 *	Diabetic Medicine	3.67
310	Audiological Medicine	0.59
320	Cardiology	1.02
340	Respiratory Medicine	1.83
400	Neurology	1.62
410	Rheumatology	4.14
420	Paediatrics	1.85
430	Health Care Of Older People	1.29
502 **	Gynaecology	1.07

\* Diabetic Medicine follow up ratio will not be applied in 2016/17. This standard will be reviewed for 2017/18 with any necessary rebasing.

\*\* During the RTT backlog clearance period the penalty will not be applied to these

specialties, and for one subsequent month. For clarity, if there is 18 week incomplete penalty due, the follow up ratio will not be applied and for the first month after meeting 92%.

The basis of the calculation is as follows:

Included Activity:

- Consultant Led Clinics
- Outpatient Procedures

Excluded Activity:

- Non Face to Face Activity
- Ward Attenders
- Non Consultant Led Clinics
- Pre-Operative Assessments
- Anti Veg Activity
- Mircosuction Procedures

### Illustrative calculation

Specialty	(Under) / Overachievement of Ratio					Total M1-4	Penalty Applied					Total M1-4
	Month 1	Month 2	Month 3	Month 4	Month 1		Month 2	Month 3	Month 4			
Spec 1	-£9,178	£1,041	-£7,093	£4,622	-£10,608	-£9,178	£1,041	-£7,093	£4,622	-£10,608		
Spec 2	-£11,149	-£2,545	£3,698	£20,833	£10,837	-£11,149	-£2,545	£3,698	£9,996	£0		
Spec 3	-£24,830	-£2,706	£2,013	-£11,568	-£37,091	-£24,830	-£2,706	£2,013	-£11,568	-£37,091		
Spec 4	-£7,283	£10,555	-£7,177	-£3,299	-£7,204	-£7,283	£7,283	-£3,905	-£3,299	-£7,204		
Spec 5	£6,851	£14,249	£18,770	£9,830	£49,700	£0	£0	£0	£0	£0		

Here is a table of the new: follow up ratios the Trust reported in the directorate reports during the below financial years

	2010/11	2011/12	2012/13	2013/14	2014/15
Apr	1.18	0.54	0.55	0.58	0.54
May	0.82	0.47	0.57	0.53	0.42
Jun	1.10	0.40	0.43	0.60	0.48
Jul	0.70	0.51	0.65	0.49	0.48
Aug	0.65	0.55	0.51	0.61	0.54
Sep	0.44	0.39	0.64	0.50	0.43
Oct	0.42	0.57	0.58	0.54	0.57
Nov	0.32	0.51	0.58	0.46	0.49
Dec	0.44	0.58	0.49	0.63	0.55
Jan	0.48	0.55	0.66	0.51	0.50
Feb	0.64	0.54	0.55	0.56	0.65
Mar	0.40	0.56	0.53	0.41	0.52