

Ref: FOI/CAD/ID 3204

Please reply to:
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Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to patient entertainment systems.

1. *Considering patient entertainment systems in your hospital trust, can you confirm the number of beds which are serviced by:*
 - o *Communal TV unit*
2. *How many individual beds are serviced by:*
 - o *TV*
 - o *Video-On-Demand service*
 - o *Telephone*
 - o *Games*
 - o *Wi-Fi*
3. *Can you confirm who are the third-party vendors who provide the media systems in question (1) and (2) above?*
4. *Do you have Wi-Fi available for patients, and how much does it cost per hour/per use?*
5. *Which, if any, of the following services does the trust use?*
 - o *Patient flow / bed management software:*
 - o *Patient medical records software (EPR/PAS software such as Lorenzo or equivalent):*
 - o *Bedside software for clinical use by medical staff – electronic access to charts medication etc.*
 - o *Hospital management software at bedside, such as electronic Meal Ordering for patients:*
6. *Which vendors do you use for each of those items in (5) above?*

1. None
2. TV: 330
Video-On-Demand service: None
Telephone: None
Games: None
Wi-Fi: Free public Wi-Fi is available throughout the Hospitals
3. Exterity
4. Yes free at point of use

5. Patient flow / bed management software: PatientCentre
Patient medical records software (EPR/PAS software such as Lorenzo or equivalent): PatientCentre
Bedside software for clinical use by medical staff – electronic access to charts, medication etc: Nervecentre
Hospital management software at bedside, such as electronic Meal Ordering for patients: None
6. Which vendors do you use for each of those items in (5) above?
PatientCentre, CSC, Nervecentre