

Ref: FOI/CAD/ID 3484

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24 August 2016

Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to the amount of money spent on people teaching staff how to behave if they are approached by CQC inspection staff (or general NHS inspectors):

- 1. The total amount of sessions held where a person has been paid to teach staff how to behave and talk if they are approached by a CQC Inspector (or any other type of NHS inspector).*
- 2. The total amount of money spent hiring the person to teach staff how to behave and talk in front of a CQC Inspector (or any other type of NHS inspector) at these sessions.*

I would like this information broken down annually from January 2013 until December 2015.

1. None
2. Zero