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Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to phone and TV charges.

- 1. What was the total revenue incoming from patient phone charges in the last financial year? This should include all income from phone calls made and received by patients using hospital phones, i.e. whether it is the patient paying, or an outside caller who is paying.*
- 2. What was the total profit (i.e. surplus income) made from patient phone charges in the last financial year? As above, this should include all income from phone calls made and received by patients using hospital phones, i.e. whether it is the patient paying, or an outside caller who is paying.*
- 3. What was the total revenue incoming from patient TV charges in the last financial year (if any)?*
- 4. What was the total profit (i.e. surplus income) made from patient TV charges in the last financial year (if any)?*

1. The Trust made no money from patient phone charges.
2. None as above
3. The Trust made no money from patient TV – it is free at the point of use.
4. None as above.