

Ref: FOI/CAD/ID 3207

Please reply to:
FOI Administrator
Trust Management
Maidstone Hospital
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Maidstone
Kent
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Email: mtw-tr.foiadmin@nhs.net

14 July 2016

Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to IT spend and Information Security.

1. *Name of your Organisation*
 2. *Name of your IT Provider*
 3. *Total number of staff within your IT Department*
 4. *Total number of beds you have across your sites*
 5. *Do you have a A&E Department*
 6. *Total spend on IT by your organisation*
 7. *Total spend on Hardware by your organisation*
 8. *Total Spend on Software by your organisation*
 9. *Planned spend on IT by your organisation for 16/17*
 10. *Number of sites supported*
 11. *Number of users supported*
 12. *The total number of computers within the organisation*
 13. *The total number of smartphones within the organisation*
 14. *The total number of tablet devices within the organisation*
 15. *Any of the functions of your IT Department are provided by a third party*
 16. *And if yes to the above how much does this service cost and when is it due for renewal?*
 17. *Details of whether IT security and/or Information Governance is provided by an in-house team or by a third party (number of staff in each team please) – if by a third party please state who provides the service and when the contract expires*
- Please provide the additional below information based on the manufacturer used, license expiry, and license cost including duration for each of the following IT security areas within the organisation:*
18. *Desktop anti-virus*
 - . *Manufacturer:*
 - . *Licence Expiry:*
 - . *Licence Cost:*

19. *Protection of Microsoft Exchange environment (please state if this is not applicable due to the use of NHSmail/NHSmail2)*

- . *Manufacturer:*
- . *Licence Expiry:*
- . *Licence Cost:*

20. *Email gateway (please state if this is not applicable due to the use of NHSmail/NHSmail2)*

- . *Manufacturer:*
- . *Licence Expiry:*
- . *Licence Cost:*

21. *Mobile device management/enterprise mobility management*

- . *Manufacturer:*
- . *Licence Expiry:*
- . *Licence Cost:*

22. *Removable media encryption*

- . *Manufacturer:*
- . *Licence Expiry:*
- . *Licence Cost:*

23. *Firewall*

- . *Manufacturer:*
- . *Licence Expiry*
- . *Licence Cost*

24. *Virtual server software provider and number of virtual servers (e.g. VMWare, Hyper-V etc.)*

- . *Manufacturer:*
- . *Licence Expiry:*
- . *License Cost:*
- . *Number of VM's:*

25. *Network access control solution provider*

- . *Manufacturer:*
- . *Licence Expiry*
- . *Licence Cost*

1. Maidstone and Tunbridge Wells NHS Trust

2. In-house support team

3. approx. 57

4. approx. 750

5. Yes

6. This information is available on the Trust Website under the Freedom of Information link.

7. £0.5m

8. £2.5m

9. This information is available on the Trust Website under the Freedom of Information link

10. 4

11. 5,500

12. Approx. 3000 devices both PC's and laptops.

13. Approx. 400

14. Approx. 700 iPads

15. The Trust does not have any 3rd parties providing core functionality of IT operations at the Trust

16. Not applicable

17. In house, team size is 12

Please provide the additional below information based on the manufacturer used, license expiry, and license cost including duration for each of the following IT security areas within the organisation:

18. Desktop anti-virus

- Manufacturer: Avast
- Licence Expiry: July
- Licence Cost: The information requested is exempt from disclosure under the Freedom of Information Act 2000 Section 43 as its disclosure would, or would be likely to, prejudice the commercial interests of any person (including the public authority holding it).

19. Not applicable, NHS Mail in use

20. Not applicable, NHS Mail in use

21. Mobile device management/enterprise mobility management

- Manufacturer: Airwatch
- Licence Expiry: ongoing contract
- Licence Cost: The information requested is exempt from disclosure under the Freedom of Information Act 2000 Section 43 as its disclosure would, or would be likely to, prejudice the commercial interests of any person (including the public authority holding it).

22. The Trust has estimated that it will cost more than the appropriate limit to consider this part of your request. The appropriate limit is specified in regulations and represents the estimated cost of one person spending 3½ working days in determining whether the Trust holds the information, locating, retrieving and extracting the information. Under Section 12 of the Freedom of

Information Act 2000 the Trust is not obliged to comply with this part of your request and we will not be processing this part of your request further.

23. The trust has applied Section 31 of the FOI Act (Law Enforcement) to this question as providing this could compromise the security of the Trust's network / data.

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