

Ref: FOI/CAD/ID 3381

**Please reply to:**  
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Trust Management  
Service Centre  
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Maidstone  
Kent  
ME16 9QQ  
Email: mtw-tr.foiadmin@nhs.net

22 June 2016

### **Freedom of Information Act 2000**

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to staff contact details.

*Under the Freedom of Information act, please could you give the names and email address of the person responsible for the following roles:*

*Phlebotomy Service Manager  
Patient Experience Lead  
Transformation Lead  
Outpatient Appt. Manager*

Maidstone & Tunbridge Wells NHS Trust receives a number of requests for details relating to the professional lives of our staff from private individuals and organisations, some of whom are involved in recruitment and marketing. We are aware that approaches from some of these organisations, as a result of any disclosure on our part, may lead to damage and distress to individuals whose roles and responsibilities would not normally be public facing or a level where the expectation would be that this information should be in the public domain. On very rare occasions it might be considered in the public interest to disclose some information but in such cases the views of the individual staff concerned is always sought.

The Trust has therefore decided that in future all such requests will normally be refused using the limitations available under Section 10 and Section 11 of the Data Protection Act 1998.

The information you have requested is therefore exempt under Section 40 of the Freedom of Information Act 2000.

The Trust does, however, release details of staff on Associate Director or above. The remit for the requested roles falls under the following:

Phlebotomy Service Manager – Mark Holland, General Manager, Pathology;  
Interim Principal Microbiologist  
Patient Experience Lead – Avey Bhatia Chief Nurse  
Transformation Lead – Jim Lusby, Deputy Chief Executive  
Outpatient Appt. Manager – Kym Sullivan, Head of Service, Head & Neck