

Ref: FOI/CAD/ID 3326

Please reply to:
FOI Administrator
Trust Management
Maidstone Hospital
Hermitage Lane
Maidstone, Kent
ME16 9QQ
Email: mtw-tr.foiadmin@nhs.net

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Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to the Accident and Emergency Quality Indicators.

The indicators published by HSCIC's report include:

Left department before being seen for treatment (Data quality)

- Total number of attendances in A&E HES (excluding planned follow-up attendances and attendances where the attendance category was unknown)
- Attendances with an unknown attendance disposal category
- % of attendances with unknown attendance disposal categories
- % of attendances with an attendance disposal category of "Other"

Left department before being seen for treatment (Performance)

- Total number of attendances in A&E HES (excluding planned follow-up attendances, attendances where the attendance category was unknown, and attendances where the attendance disposal category was unknown)
- Number of attendances with an attendance disposal of "Left Department before being seen for treatment"
- Left department before being seen for treatment

Re-attendance (Data quality)

- Total number of applicable attendances for this indicator (1st A&E attendance, unplanned follow up attendance and unknown attendance)
- Attendances with unknown attendance category
- % of attendances with an unknown attendance category

Re-attendance (Performance)

- Total number of attendances in A&E HES (excluding planned follow-up attendances and attendances where the attendance category was unknown)
- Number of re-attendances within 7 days of a previous attendance at A&E
- Re-attendance rate

Time to initial assessment [emergency ambulance cases only] (Data quality)

- Total number of attendances in A&E HES that were brought in by ambulance (excluding planned follow-up attendances and attendances where the attendance category was unknown)
- Attendances with an unknown duration to initial assessment

- % of attendances with unknown duration to assessment times
- Time to initial assessment [emergency ambulance cases only] (Performance; minutes)*
- Median
- 95th Percentile
- Longest wait
- Time to Treatment (Data quality)*
- Total number of attendances in A&E HES (excluding planned follow-up attendances, attendances where the attendance category was unknown, and attendances where the attendance disposal category was: Left Before Treatment, Left Refusing Treatment, or Unknown)"
- Attendances with unknown duration to treatment
- % of attendances with unknown duration to treatment times
- Time to Treatment (Performance; minutes)*
- Median
- 95th Percentile
- Longest wait
- Total Time in A&E (minutes) [Admitted patients only]*
- Median
- 95th Percentile
- Longest wait
- Total Time in A&E (minutes) [Non-admitted patients only]*
- Median
- 95th Percentile
- Longest wait
- Total Time in A&E (Data quality) [All patients]*
- Total number of attendances in A&E HES (excluding planned follow-up attendances and attendances where the attendance category was unknown)
- Attendances with unknown duration to departure
- % of attendances with unknown duration to departure times
- Total Time in A&E (Performance; minutes) [All patients]*
- Median
- 95th Percentile
- Longest wait

After discussion with The Information Team the Trust has estimated that it will cost more than the appropriate limit to consider your request. For each item listed you have requested figures for each month of 2015 for each Trust site, equating to 24 data points for each item listed. The work required to extract this data will take more than 18 hours work; the second half of the list is asking for median and 95th percentile, all of which would need to be calculated. The appropriate limit is specified in regulations and represents the estimated cost of one person spending 3½ working days in determining whether the Trust holds the information, locating, retrieving and extracting the information. Under Section 12 of the Freedom of Information Act 2000 the Trust is not obliged to comply with this request and we will not be processing your request further.