

Ref: FOI/CAD/ID 3298

Please reply to:
 FOI Administrator
 Trust Management
 Maidstone Hospital
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 Kent
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 Email: mtw-tr.foiadmin@nhs.net

27 May 2016

Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to the outsourcing of cleaning services.

We have identified through Patient Environment di Action Teams (PEAT) and Patient-led assessments of the care environment (PLACE) surveys that the hospital MAIDSTONE GENERAL HOSPITAL was assessed on the following dates: 20-Jan-11, 09-Feb-12, 26-Apr-13, 23-Apr-14, and 29-Apr-15. We would like to ask, under the Freedom of Information Act 2000:

- 1. Are the dates recorded correctly, if not could you please provide us the correct ones.*
- 2. Whether the cleaning service, during that period, was contracted-out to an outside contractor or was delivered in house.*
- 3. The annual amount of money spent for the cleaning service.*
- 4. The name(s) of the company(s) which provided theses services, if contracted-out.*
- 5. The number of staff employed, annually, for the cleaning service.*
- 6. The complete text of all communications between all cleaning-service provider(s)), both if they were outside contractors or internal ones, and the hospital trust management within six weeks of the above listed assessment dates.*

1. The dates as recorded are all correct
2. The cleaning service during the whole of this period was delivered in-house
3. & 5.

Financial years	Costs (excluding Manager/Supervision) per annum	Staffing Numbers in WTE (excluding Manager/Supervision)
2010 - 2011	£2,539,064	135.84 WTE

2011 - 2012	£2,705,233	121.91 WTE
2012 - 2013	£2,780,575	122.58 WTE
2013 - 2014	£3,292,187	122.59 WTE
2014 - 2015	£3,363,553	121.89 WTE

4. N/A

6. The Trust has estimated that it will cost more than the appropriate limit to consider this part of your request. The appropriate limit is specified in regulations and represents the estimated cost of one person spending 3½ working days in determining whether the Trust holds the information, locating, retrieving and extracting the information. Under Section 12 of the Freedom of Information Act 2000 the Trust is not obliged to comply with this part of your request and we will not be processing this part of your request further.

All the data relating to the outcome of our PEAT and PLACE assessments is available on the website of the Health and Social Care Information Centre.