

Ref: FOI/CAD/ID 3285

Please reply to:
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Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to missed outpatient appointments in 2014/2015 and 2015/2016.

1. *one outpatient appointment (either first or subsequent attendance)*
2. *two outpatient appointments (either first or subsequent attendance)*
3. *three outpatient appointments (either first or subsequent attendance)*
4. *four outpatient appointments (either first or subsequent attendance)*
5. *five or more outpatient appointments (either first or subsequent attendance)*

For each of the past two years, 2014/15 and 2015/16.

Please see the following table:

Missed Appointments	14/15	15/16
Once	20267	20281
Twice	4337	4492
3 Times	1019	996
4 Times	347	309
5+ Times	191	166
Total	26161	26244