

Ref: FOI/CAD/ID 3234

Please reply to:
FOI Administrator
Trust Management
Service Centre
Maidstone Hospital
Hermitage Lane
Maidstone
Kent
ME16 9QQ
Email: mtw-tr.foiadmin@nhs.net

06 April 2016

Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to reported physical attacks on staff 2015-2016.

1. I would like to gain accurate figures on reported physical assaults against staff in and around the hospital and the type of assault committed please for 2015 / 16

2. Further I would like to gain contact details for:

*LSMS
Security Manager
Health & Safety Manager*

1.
19 x Assault with a weapon (Actual physical assault, whether intentional or reckless using a weapon, e.g., furniture, equipment, knife etc.)
28 x Non-physical assault (threats to assault and threatening behaviour)
68 x Other Disruptive Behaviour (Argumentative, other non-physical behaviours preventing staff from carrying on their work, inc bullying)
131 x Physical Assault (Actual physical assault, whether intentional or reckless, e.g., self-inflicted drunkenness, self-inflicted drug abuse, etc.)
3x Racial
5x Sexual (Any act involving sexual abuse)
50 x Verbal (Swearing or other discriminatory language)

2. These can be contacted via the MTW Switchboard on 01622 729000

If you have any queries about this letter please do not hesitate to contact me. Please remember to quote the reference number above in any future communications.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write in the first instance to:

Mr Glenn Douglas
Chief Executive
Maidstone and Tunbridge Wells NHS Trust
Maidstone Hospital
Hermitage Lane
Maidstone
Kent ME16 9QQ

If you are not content with the outcome of your complaint you may apply directly to the Information Commissioner for a decision. Generally the Information Commission cannot make a decision unless you have exhausted the complaints procedure provided by the Chief Executive's Office. The Information Commissioner can be contacted at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely

Gail Spinks
Head of Information Governance

